

| RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)                                                                           |                                                                                                               |                                                         |                      |
|---------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|----------------------|
| Registration Number<br>(पंजीकरण संख्या) :                                                                           | CECVZ/R/T/25/00121                                                                                            | Date of Receipt<br>(प्राप्ति की तारीख) :                | 28/04/2025           |
| Transferred From (से स्थानांतरित):                                                                                  | Central Board of Excise and Customs - Central Excise on 28/04/2025 With Reference Number : CBECE/R/T/25/00795 |                                                         |                      |
| Remarks(टिप्पणी) :                                                                                                  | Pertains to you.                                                                                              |                                                         |                      |
| Type of Receipt (रसीद का प्रकार) :                                                                                  | Electronically Transferred from Other Public Authority                                                        | Language of Request<br>(अनुरोध की भाषा) :               | English              |
| Name (नाम) :                                                                                                        | Rudrabha Mukherjee                                                                                            | Gender (लिंग) :                                         | Male                 |
| Address (पता) :                                                                                                     | Palam Village, South West Delhi, Delhi - 110045, Pin:110045                                                   |                                                         |                      |
| State (राज्य) :                                                                                                     | Delhi                                                                                                         | Country (देश) :                                         | India                |
| Phone Number (फोन नंबर) :                                                                                           | +91-9205727579                                                                                                | Mobile Number<br>(मोबाईल नंबर) :                        | +91-9205727579       |
| Email-ID (ईमेल-आईडी) :                                                                                              | noreplyrudrabha@gmail.com                                                                                     |                                                         |                      |
| Status (स्थिति)<br>(Rural/Urban) :                                                                                  | Urban                                                                                                         | Education Status :                                      |                      |
| Requester Letter Number(निवेदक पत्र संख्या) :                                                                       | Details not provided                                                                                          | Letter Date :                                           | Details not provided |
| Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) :                                          | No                                                                                                            | Citizenship Status<br>(नागरिकता)                        | Indian               |
| Amount Paid (राशि का भुगतान) :                                                                                      | 0 (Received by Principal Chief Controller of Accounts-CBIC) (original recipient)                              | Mode of Payment<br>(भुगतान का प्रकार)                   | Payment Gateway      |
| Does it concern the life or Liberty of a Person?<br>(क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?) : | No(Normal)                                                                                                    | Request Pertains to<br>(अनुरोध निम्नलिखित संबंधित है) : | GOSU RAMESH (CCO)    |

**Information Sought To**  
**(जानकारी मांगी):** CPIO,  
Central Board of Indirect Taxes and Customs (CBIC)

With all due respect,

Under the provisions of the Right to Information Act, 2005, I am seeking information from your esteemed office, including all subsidiary, attached, and subordinate offices under the administrative control of the Central Board of Indirect Taxes and Customs (CBIC).

If available, I humbly request you to kindly provide the following information:

1. Certified copies of any internal records, official documents, ceremonial mentions, commendation letters, employee recognitions, circulars, internal communications, or departmental releases wherein any officer under CBIC or its affiliated departments has been described as, associated with, or referred to by the term, label, or title - Singham.
2. Details of any official press releases, award citations, departmental social media posts, internal publications, newsletters, public-facing events, or media communications - whether physical or digital - issued or endorsed by CBIC or any of its subsidiary offices that have used the term Singham in reference to any officer.
3. A list of officers (past or present) for whom the term Singham has been used, either formally or informally, in any motivational, ceremonial, promotional, or public relations capacity within the internal or external communications, records, or recognition frameworks of CBIC or its departments.
4. Any other document or internal/external communication (including email correspondence, social media acknowledgements, or event documentation) that references the term Singham in connection with any officer under CBIC or its attached/subordinate formations.

This request is being made in public interest to understand whether the term Singham - commonly used in popular culture - has ever been formally recognised, referenced, or endorsed in government records, ceremonial acknowledgements, or media-linked communications within the CBIC ecosystem.

In the event that the information sought in this application does not fall within the jurisdiction of your office or is held by another public authority under the CBIC or its administrative control, I kindly request you to transfer this application, in accordance with Section 6(3) of the RTI Act,

2005, to the concerned CPIO or public authority within the prescribed timeframe and inform me about the same.

**Original RTI Text (मूल  
आरटीआई पाठ):**

To  
CPIO,  
Central Board of Indirect Taxes and Customs (CBIC)

With all due respect,

Under the provisions of the Right to Information Act, 2005, I am seeking information from your esteemed office, including all subsidiary, attached, and subordinate offices under the administrative control of the Central Board of Indirect Taxes and Customs (CBIC).

If available, I humbly request you to kindly provide the following information:

1. Certified copies of any internal records, official documents, ceremonial mentions, commendation letters, employee recognitions, circulars, internal communications, or departmental releases wherein any officer under CBIC or its affiliated departments has been described as, associated with, or referred to by the term, label, or title - Singham.
2. Details of any official press releases, award citations, departmental social media posts, internal publications, newsletters, public-facing events, or media communications - whether physical or digital - issued or endorsed by CBIC or any of its subsidiary offices that have used the term Singham in reference to any officer.
3. A list of officers (past or present) for whom the term Singham has been used, either formally or informally, in any motivational, ceremonial, promotional, or public relations capacity within the internal or external communications, records, or recognition frameworks of CBIC or its departments.
4. Any other document or internal/external communication (including email correspondence, social media acknowledgements, or event documentation) that references the term Singham in connection with any officer under CBIC or its attached/subordinate formations.

This request is being made in public interest to understand whether the term Singham - commonly used in popular culture - has ever been formally recognised, referenced, or endorsed in government records, ceremonial acknowledgements, or media-linked communications within the CBIC ecosystem.

In the event that the information sought in this application does not fall within the jurisdiction of your office or is held

by another public authority under the CBIC or its administrative control, I kindly request you to transfer this application, in accordance with Section 6(3) of the RTI Act, 2005, to the concerned CPIO or public authority within the prescribed timeframe and inform me about the same.

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मुख्य आयुक्त का कार्यालय  
Office of the Chief Commissioner  
सीमा शुल्क एवं केन्द्रीय कर, विशाखापट्टणम क्षेत्र  
Customs & Central Tax, Visakhapatnam Zone  
प्रथम तल, जीएसटी भवन, पत्तन क्षेत्र, विशाखापट्टणम - 530035  
1<sup>st</sup> Floor, GST Bhavan, Port Area, Visakhapatnam - 530035



(P): 0891-2568837 (F) 0891-2561942

email : ccu-cexvzg@nic.in

//आरटीआई मामला/RTI MATTER// //ई-आफिस ईमेल के जरिए/ Through E-Office Email//

सेवा में/ To,

Shri Rudrabha Mukherjee,  
Address: Palam Village, South West Delhi,  
Delhi, Pin: 110045,  
State-Delhi.  
Email Id: noreplyrudrabha@gmail.com

महोदय/Sir,

विषय/Sub: Information sought under RTI Act 2005 – Application filed by  
Shri Rudrabha Mukherjee – Regarding

\*\*\*\*\*

Please refer to your RTI application registered vide Registration Number  
CECVZ/R/T/25/00121 dated 28.04.2025.

2. The reply of the information sought for point (1) to (4) is **NIL**, as no such information is available in this office.

3. If you are not satisfied with this reply, you may file an appeal before the Appellate Authority within 30 days of receipt of this letter. The details of the Appellate Authority are furnished hereunder:

Shri Kakarala Prasanth Kumar, Additional Commissioner,  
Office of the Chief Commissioner of Customs & Central Tax,  
GST Bhavan, Port Area, Visakhapatnam-530035

Signed by

Gosu Ramesh

Date: 01-05-2025 17:37:50

(गोसु रमेश / GOSU RAMESH)

उप आयुक्त/ DEPUTY COMMISSIONER

(सीपीआईओ/CPIO)

| RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)                                  |                                                                                                |                                                                                                                              |                                       |
|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| Registration Number<br>(पंजीकरण संख्या) :                                  | CECVZ/R/T/25/00123/2                                                                           |                                                                                                                              | Date of Receipt (प्राप्ति की तारीख) : |
| Transferred From (से स्थानांतरित):                                         |                                                                                                | Chief Commissioner of Central Excise & Customs (Visakhapatnam Zone) on 30/04/2025 With Reference Number : CECVZ/R/T/25/00123 |                                       |
| Remarks(टिप्पणी) : Pertains to you.                                        |                                                                                                |                                                                                                                              |                                       |
| Type of Receipt (रसीद का प्रकार) :                                         | Electronically Transferred from Other Public Authority                                         | Language of Request (अनुरोध की भाषा) :                                                                                       | English                               |
| Name (नाम) :                                                               | MANOJ BALKRISHNA PATIL                                                                         | Gender (लिंग) :                                                                                                              | Male                                  |
| Address (पता) :                                                            | Bungalow Number 10, East Street Camp, Next to Lashkar Police Quarters, Pune 411001, Pin:411001 |                                                                                                                              |                                       |
| State (राज्य) :                                                            | Maharashtra                                                                                    | Country (देश) :                                                                                                              | India                                 |
| Phone Number (फोन नंबर) :                                                  | +91-9823541101                                                                                 | Mobile Number (मोबाईल नंबर) :                                                                                                | +91-9823541101                        |
| Email-ID (ईमेल-आईडी) :                                                     | patilmanojpm12@gmail.com                                                                       |                                                                                                                              |                                       |
| Status (स्थिति) (Rural/Urban) :                                            | Urban                                                                                          | Education Status :                                                                                                           |                                       |
| Requester Letter Number (निवेदक पत्र संख्या) :                             | Details not provided                                                                           | Letter Date :                                                                                                                | Details not provided                  |
| Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) : | No                                                                                             | Citizenship Status (नागरिकता)                                                                                                | Indian                                |
| Amount Paid (राशि का भुगतान) :                                             | 0 (Received by Central Board of Excise and Customs - Central Excise) (original recipient)      | Mode of Payment (भुगतान का प्रकार)                                                                                           | Payment Gateway                       |
| Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति     | No(Normal)                                                                                     | Request Pertains to (अनुरोध)                                                                                                 | GOSU RAMESH (CCO)                     |

के जीवन अथवा  
स्वतंत्रता से संबंधित है?)  
:

निम्नलिखित  
संबंधित है) :

**Information Sought  
(जानकारी मांगी):**

As a Indian citizen I AM ALSO AN INDIRECT TAXPAYER. In transparent governance it is to ensure that public complaints are handled effectively and rights of redress upheld is an integral feature of good governance and effective service delivery. Lapses of officers exercising quasi-judicial authority /powers in revenue/ administrative matters are also covered under Vigilance Angle. In this regard the following criteria prescribed by the Supreme Court Of India in the case of UNION OF INDIA AND OTHERS vs K. K. DHAWAN should also be considered.

- (1) WHETHER THE ADJUDICATING OFFICER HAS ACTED IN A MANNER AS WOULD REFLECT ON HIS REPUTATION FOR INTEGRITY OR GOOD FAITH OR DEVOTION TO DUTY?
- (2) If there is PRIMA FACIE MATERIAL TO SHOW RECKLESSNESS OR MISCONDUCT IN THE DISCHARGE OF HIS DUTIES?
- (3) IF HE HAS ACTED IN A MANNER WHICH IS UNBECOMING OF A GOVERNMENT SERVANT?
- (4) IF HE HAD ACTED NEGLIGENTLY OR THAT HE OMITTED THE PRESCRIBED CONDITIONS WHICH ARE ESSENTIAL FOR THE EXERCISE OF THE STATUTORY POWERS?
- (5) IF HE HAD ACTED IN ORDER UNDULY FAVOR A PARTY ?
- (6) IF HE HAD BEEN ACTUATED BY CORRUPT MOTIVE HOWEVER SMALL THE BRIBE MAY BE BECAUSE LORD COKE SAID LONG AGO - THOUGH THE BRIBE MAY BE SMALL YET THE FAULT IS GREAT

Therefore please provide me the following information under section 3 0f the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CGST & CENTRAL EXCISE UNDER CBIC LOCATED ALL OVER INDIA FROM 1/4/2020 T0 31/3/2022 on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)0f RTI Act 2005 providing the information (A) NAME & PLACE OF THE DGGI (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF C.EX. & CGST (D) NAME & PLACE OF THE COMMISSIONERATE OF C.EX. & CGST (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE(E) NAME & PLACE OF THE DIVISION OF C.EX. & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST AUDIT WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF

C.EX. & CGST OR AUDIT PARTY UNDER CGST AUDIT WHICHEVER IS APPLICABLE (G) PLEASE PROVIDE ME EXACT NUMBER OF ALL COMPLAINTS WHICH ARE RECEIVED AGAINST THE QUASI-JUDICIAL AUTHORITY BLAMING THAT THE QUASI-JUDICIAL AUTHORITY HAS RECKLESSLY PASSED THE RESPECTIVE ADJUDICATION ORDER WITHOUT APPLICATION OF MIND AND KNOWLEDGE OF LAW WITHOUT TAKING INTO CONSIDERATION AVAILABLE MATERIAL ON RECORD IN ALL ASPECTS . PLEASE PROVIDE ME THE SAID INFORMATION IN RESPECT OF ALL COMPLAINTS OF ADMINISTRATIVE/ REVENUE / VIGILANCE NATURE ( H) PLEASE PROVIDE ME COPY OF ALL SUCH COMPLAINTS & THE NOTE SHEETS & COPY OF REASONED ORDER PASSED ON MERITS BY THE APPROPRIATE DISCIPLINARY AUTHORITY IN RESPECT OF COMPLAINTS RECEIVED MENTIONED AT POINT (G) . Please provide me information of point G & H FROM 1/4/2020 TO 31/3/2022 on my mailid

**Original RTI Text  
(मूल आरटीआई पाठ):**

As a Indian citizen I AM ALSO AN INDIRECT TAXPAYER. In transparent governance it is to ensure that public complaints are handled effectively and rights of redress upheld is an integral feature of good governance and effective service delivery. Lapses of officers exercising quasi-judicial authority /powers in revenue/ administrative matters are also covered under Vigilance Angle. In this regard the following criteria prescribed by the Supreme Court Of India in the case of UNION OF INDIA AND OTHERS vs K. K. DHAWAN should also be considered.

- (1) WHETHER THE ADJUDICATING OFFICER HAS ACTED IN A MANNER AS WOULD REFLECT ON HIS REPUTATION FOR INTEGRITY OR GOOD FAITH OR DEVOTION TO DUTY?
- (2) If there is PRIMA FACIE MATERIAL TO SHOW RECKLESSNESS OR MISCONDUCT IN THE DISCHARGE OF HIS DUTIES?
- (3) IF HE HAS ACTED IN A MANNER WHICH IS UNBECOMING OF A GOVERNMENT SERVANT?
- (4) IF HE HAD ACTED NEGLIGENTLY OR THAT HE OMITTED THE PRESCRIBED CONDITIONS WHICH ARE ESSENTIAL FOR THE EXERCISE OF THE STATUTORY POWERS?
- (5) IF HE HAD ACTED IN ORDER UNDULY FAVOR A PARTY ?
- (6) IF HE HAD BEEN ACTUATED BY CORRUPT MOTIVE HOWEVER SMALL THE BRIBE MAY BE BECAUSE LORD COKE SAID LONG AGO - THOUGH THE BRIBE MAY BE SMALL YET THE FAULT IS GREAT

Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES /ALL NACIN ZTI OFFICES / ZONAL

CHIEF COMMISSIONERS OFFICES OF CGST & CENTRAL EXCISE UNDER CBIC LOCATED ALL OVER INDIA FROM 1/4/2020 TO 31/3/2022 on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section 6(3) of RTI Act 2005 providing the information (A) NAME & PLACE OF THE DGGI (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF C.EX. & CGST (D) NAME & PLACE OF THE COMMISSIONERATE OF C.EX. & CGST (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE (E) NAME & PLACE OF THE DIVISION OF C.EX. & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST AUDIT WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF C.EX. & CGST OR AUDIT PARTY UNDER CGST AUDIT WHICHEVER IS APPLICABLE (G) PLEASE PROVIDE ME EXACT NUMBER OF ALL COMPLAINTS WHICH ARE RECEIVED AGAINST THE QUASI-JUDICIAL AUTHORITY BLAMING THAT THE QUASI-JUDICIAL AUTHORITY HAS RECKLESSLY PASSED THE RESPECTIVE ADJUDICATION ORDER WITHOUT APPLICATION OF MIND AND KNOWLEDGE OF LAW WITHOUT TAKING INTO CONSIDERATION AVAILABLE MATERIAL ON RECORD IN ALL ASPECTS . PLEASE PROVIDE ME THE SAID INFORMATION IN RESPECT OF ALL COMPLAINTS OF ADMINISTRATIVE/ REVENUE / VIGILANCE NATURE ( H) PLEASE PROVIDE ME COPY OF ALL SUCH COMPLAINTS & THE NOTE SHEETS & COPY OF REASONED ORDER PASSED ON MERITS BY THE APPROPRIATE DISCIPLINARY AUTHORITY IN RESPECT OF COMPLAINTS RECEIVED MENTIONED AT POINT (G) . Please provide me information of point G & H FROM 1/4/2020 TO 31/3/2022 on my mailid

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# RTI | Government Cannot Deny Information On The Ground That It Will Take Time To Collate It: Delhi HC





मुख्य आयुक्त का कार्यालय  
Office of the Chief Commissioner  
सीमा शुल्क एवं केन्द्रीय कर, विशाखापट्टणम क्षेत्र  
Customs & Central Tax, Visakhapatnam Zone  
प्रथम तब, जीएसटी भवन, पत्तन क्षेत्र, विशाखापट्टणम - 530035  
1<sup>st</sup> Floor, GST Bhavan, Port Area, Visakhapatnam - 530035



(P): 0891-2568837 (F) 0891-2561942

email : ccu-cexvzg@nic.in

//आरटीआई मामला/RTI MATTER// //ई-आफिस ईमेल के जरिए/ Through E-Office Email//  
सेवा में /To,  
Shri Manoj Balkrishna Patil,  
Bungalow Number 10, East Street Camp,  
Next to Lashkar Police Quarters, Pune, Pin: 411001  
State-Maharashtra (**Email Id**: patilmanojpm12@gmail.com)  
महोदय/Sir,

विषय/**Sub**: Information sought under RTI Act 2005- Application filed by  
Shri Manoj Balkrishna Patil - Regarding

\*\*\*\*\*

Please refer to your online RTI application which was registered vide  
Registration Number CECVZ/R/T/25/00123/2 dated 29.04.2025.

2. In this regard, point wise reply to your queries (pertaining to this office)  
is furnished hereunder:

**-Point (A) & (B):** Not Applicable.

**-Point (C):** Office of the Chief Commissioner of Customs & Central Tax,  
Visakhapatnam Zone, GST Bhavan, Port Area, Visakhapatnam.

**-Point (D), (E) & (F):** Not Applicable.

**-Point (G) & (H):** Nil.

3. If you are not satisfied with this reply, you may file an appeal before the  
Appellate Authority within 30 days of receipt of this letter. The details of the  
Appellate Authority are furnished hereunder:

Shri Kakarala Prasanth Kumar, Additional Commissioner,  
Office of the Chief Commissioner of Customs & Central Tax,  
GST Bhavan, Port Area, Visakhapatnam-530035

Signed by

Gosu Ramesh

Date: 02-05-2025 14:52:31

(गोसु रमेश / **GOSU RAMESH**)

उप आयुक्त /**Deputy Commissioner**  
केन्द्रीय लोक सूचना अधिकारी/**CPIO**

| RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)                                  |                                                                                                |                                                                                                                              |                                       |
|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| Registration Number<br>(पंजीकरण संख्या) :                                  | CECVZ/R/T/25/00124/2                                                                           |                                                                                                                              | Date of Receipt (प्राप्ति की तारीख) : |
| Transferred From (से स्थानांतरित):                                         |                                                                                                | Chief Commissioner of Central Excise & Customs (Visakhapatnam Zone) on 30/04/2025 With Reference Number : CECVZ/R/T/25/00124 |                                       |
| Remarks(टिप्पणी) : Pertains to you.                                        |                                                                                                |                                                                                                                              |                                       |
| Type of Receipt (रसीद का प्रकार) :                                         | Electronically Transferred from Other Public Authority                                         | Language of Request (अनुरोध की भाषा) :                                                                                       | English                               |
| Name (नाम) :                                                               | MANOJ BALKRISHNA PATIL                                                                         | Gender (लिंग) :                                                                                                              | Male                                  |
| Address (पता) :                                                            | Bungalow Number 10, East Street Camp, Next to Lashkar Police Quarters, Pune 411001, Pin:411001 |                                                                                                                              |                                       |
| State (राज्य) :                                                            | Maharashtra                                                                                    | Country (देश) :                                                                                                              | India                                 |
| Phone Number (फोन नंबर) :                                                  | +91-9823541101                                                                                 | Mobile Number (मोबाईल नंबर) :                                                                                                | +91-9823541101                        |
| Email-ID (ईमेल-आईडी) :                                                     | patilmanojpm12@gmail.com                                                                       |                                                                                                                              |                                       |
| Status (स्थिति) (Rural/Urban) :                                            | Urban                                                                                          | Education Status :                                                                                                           |                                       |
| Requester Letter Number(निवेदक पत्र संख्या) :                              | Details not provided                                                                           | Letter Date :                                                                                                                | Details not provided                  |
| Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) : | No                                                                                             | Citizenship Status (नागरिकता)                                                                                                | Indian                                |
| Amount Paid (राशि का भुगतान) :                                             | 0 (Received by Central Board of Excise and Customs - Central Excise) (original recipient)      | Mode of Payment (भुगतान का प्रकार)                                                                                           | Payment Gateway                       |
| Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति     | No(Normal)                                                                                     | Request Pertains to (अनुरोध)                                                                                                 | GOSU RAMESH (CCO)                     |



के जीवन अथवा  
स्वतंत्रता से संबंधित है?)  
:

निम्नलिखित  
संबंधित है) :

**Information Sought  
(जानकारी मांगी):**

As a Indian citizen I AM ALSO AN INDIRECT TAXPAYER. Every nations expenses like salaries of government servants , office equipments, instruments provided to govt. offices depend entirely on the nations taxpayers. THE RTI ACT 2005 is a big step towards making the citizens informed about the activities of the Government. In transparent governance it is to ensure that public complaints are handled effectively and rights of redress upheld is an integral feature of good governance and effective service delivery. A vexatious complaint is one that is pursued, regardless of its merits, solely to harass, annoy or subdue somebody something that is unreasonable, without foundation, frivolous, repetitive, burdensome or unwarranted. A Vexatious and malicious complaints is very difficult to identify. The mere fact that an employee/citizen has brought a number of complaints in the past is not of itself sufficient grounds for refusing to consider a complaint if it raises new matters. Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES/ DRI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section 6(3) of RTI Act 2005 providing the information (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE (E) NAME & PLACE OF THE DIVISION OF CENTAL EXCISE & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST/CUSTOMS AUDIT OR NAME & PLACE OF THE DIVISION / AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST/CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (G) PLEASE INFORM ME EXACT NUMBER OF VEXATIOUS COMPLAINTS RECEIVED AGAINST STAFF / OFFICERS PLEASE PROVIDE ME THE SAID INFORMATION IN RESPECT OF ALL CADRES (GROUP A, B, C ) POST/DESIGNATION WISE /ALSO NUMBER OF VEXATIOUS COMPLAINTS AGAINST ASSESSEE ALSO PLEASE BE INFORMED ( H) PLEASE INFORM ME NUMBER OF SUCH COMPLAINTS WHICH ARE CLOSED AS VEXATIOUS COMPLAINT

AND KEPT FILED WITHOUT ACTION & SECTION 182 IPC NOTICE ISSUED TO COMPLAINANT FOR FILING VEXATIOUS COMPLAINT BY APPROPRIATE DISCIPLINARY AUTHORITY BY ISSUANCE OF REASONED ORDER ON MERITS . Please provide me the information for point ( G ) & (H), separately for offices mentioned at (A), (B), (C), (D) , (E)& (F) for the period from 1/4/2023 to 31/3/2024 on my mail id patilmanojpm12@gmail.com

**Original RTI Text  
(मूल आरटीआई पाठ):**

As a Indian citizen I AM ALSO AN INDIRECT TAXPAYER. Every nations expenses like salaries of government servants , office equipments, instruments provided to govt. offices depend entirely on the nations taxpayers. THE RTI ACT 2005 is a big step towards making the citizens informed about the activities of the Government. In transparent governance it is to ensure that public complaints are handled effectively and rights of redress upheld is an integral feature of good governance and effective service delivery. A vexatious complaint is one that is pursued, regardless of its merits, solely to harass, annoy or subdue somebody something that is unreasonable, without foundation, frivolous, repetitive, burdensome or unwarranted. A Vexatious and malicious complaints is very difficult to identify. The mere fact that an employee/citizen has brought a number of complaints in the past is not of itself sufficient grounds for refusing to consider a complaint if it raises new matters. Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES/ DRI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)Of RTI Act 2005 providing the information (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE(E) NAME & PLACE OF THE DIVISION OF CENTAL EXCISE & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST/CUSTOMS AUDIT OR NAME & PLACE OF THE DIVISION / AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST/CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (G) PLEASE INFORM ME EXACT NUMBER OF VEXATIOUS COMPLAINTS RECEIVED AGAINST STAFF / OFFICERS PLEASE PROVIDE ME

THE SAID INFORMATION IN RESPECT OF ALL CADRES (GROUP A, B, C ) POST/DESIGNATION WISE /ALSO NUMBER OF VEXATIOUS COMPLAINTS AGAINST ASSESSEE ALSO PLEASE BE INFORMED ( H) PLEASE INFORM ME NUMBER OF SUCH COMPLAINTS WHICH ARE CLOSED AS VEXATIOUS COMPLAINT AND KEPT FILED WITHOUT ACTION & SECTION 182 IPC NOTICE ISSUED TO COMPLAINANT FOR FILING VEXATIOUS COMPLAINT BY APPROPRIATE DISCIPLINARY AUTHORITY BY ISSUANCE OF REASONED ORDER ON MERITS . Please provide me the information for point ( G ) & (H), separately for offices mentioned at (A), (B), (C), (D) , (E)& (F) for the period from 1/4/2023 to 31/3/2024 on my mail id patilmanojpm12@gmail.com

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# RTI | Government Cannot Deny Information On The Ground That It Will Take Time To Collate It: Delhi HC



मुख्य आयुक्त का कार्यालय  
Office of the Chief Commissioner  
सीमा शुल्क एवं केन्द्रीय कर, विशाखापट्टणम क्षेत्र  
Customs & Central Tax, Visakhapatnam Zone  
प्रथम तब, जीएसटी भवन, पत्तन क्षेत्र, विशाखापट्टणम - 530035  
1<sup>st</sup> Floor, GST Bhavan, Port Area, Visakhapatnam - 530035



(P): 0891-2568837 (F) 0891-2561942

email : ccu-cexvzg@nic.in

//आरटीआई मामला/RTI MATTER// //ई-आफिस ईमेल के जरिए/ Through E-Office Email//  
सेवा में /To,

Shri Manoj Balkrishna Patil,  
Bungalow Number 10, East Street Camp,  
Next to Lashkar Police Quarters, Pune, Pin: 411001  
State-Maharashtra (Email Id: patilmanojpm12@gmail.com)

महोदय/Sir,

**विषय/Sub:** Information sought under RTI Act 2005- Application filed by  
Shri Manoj Balkrishna Patil - Regarding

\*\*\*\*\*

Please refer to your online RTI application which was registered vide  
Registration Number CECVZ/R/T/25/00124/2 dated 29.04.2025.

**2 .** In this regard, point wise reply to your queries (pertaining to this office)  
is furnished hereunder:

**-Point (A) & (B):** Not Applicable.

**-Point (C):** Office of the Chief Commissioner of Customs & Central Tax,  
Visakhapatnam Zone, GST Bhavan, Port Area, Visakhapatnam.

**-Point (D), (E) & (F):** Not Applicable.

**-Point (G) & (H):** Nil.

**3 .** If you are not satisfied with this reply, you may file an appeal before the  
Appellate Authority within 30 days of receipt of this letter. The details of the  
Appellate Authority are furnished hereunder:

Shri Kakarala Prasanth Kumar, Additional Commissioner,  
Office of the Chief Commissioner of Customs & Central Tax,  
GST Bhavan, Port Area, Visakhapatnam-530035

Signed by

Gosu Ramesh

Date: 02-05-2025 14:51:28

(गोसु रमेश / GOSU RAMESH)

उप आयुक्त / Deputy Commissioner

केन्द्रीय लोक सूचना अधिकारी / CPIO

| RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)                                  |                                                                                                |                                                                                                                              |                                       |
|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| Registration Number<br>(पंजीकरण संख्या) :                                  | CECVZ/R/T/25/00128/1                                                                           |                                                                                                                              | Date of Receipt (प्राप्ति की तारीख) : |
| Transferred From (से स्थानांतरित):                                         |                                                                                                | Chief Commissioner of Central Excise & Customs (Visakhapatnam Zone) on 01/05/2025 With Reference Number : CECVZ/R/T/25/00128 |                                       |
| Remarks(टिप्पणी) :                                                         |                                                                                                | Please provide information.                                                                                                  |                                       |
| Type of Receipt (रसीद का प्रकार) :                                         | Electronically Transferred from Other Public Authority                                         | Language of Request (अनुरोध की भाषा) :                                                                                       | English                               |
| Name (नाम) :                                                               | MANOJ BALKRISHNA PATIL                                                                         | Gender (लिंग) :                                                                                                              | Male                                  |
| Address (पता) :                                                            | Bungalow Number 10, East Street Camp, Next to Lashkar Police Quarters, Pune 411001, Pin:411001 |                                                                                                                              |                                       |
| State (राज्य) :                                                            | Maharashtra                                                                                    | Country (देश) :                                                                                                              | India                                 |
| Phone Number (फोन नंबर) :                                                  | +91-9823541101                                                                                 | Mobile Number (मोबाईल नंबर) :                                                                                                | +91-9823541101                        |
| Email-ID (ईमेल-आईडी) :                                                     | patilmanojp12@gmail.com                                                                        |                                                                                                                              |                                       |
| Status (स्थिति) (Rural/Urban) :                                            | Urban                                                                                          | Education Status :                                                                                                           |                                       |
| Requester Letter Number(निवेदक पत्र संख्या) :                              | Details not provided                                                                           | Letter Date :                                                                                                                | Details not provided                  |
| Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) : | No                                                                                             | Citizenship Status (नागरिकता)                                                                                                | Indian                                |
| Amount Paid (राशि का भुगतान) :                                             | 0 (Received by Central Board of Excise and Customs - Customs) (original recipient)             | Mode of Payment (भुगतान का प्रकार)                                                                                           | Payment Gateway                       |
| Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति     | No(Normal)                                                                                     | Request Pertains to (अनुरोध                                                                                                  | GOSU RAMESH (CCO)                     |



के जीवन अथवा  
स्वतंत्रता से संबंधित है?)  
:

निम्नलिखित  
संबंधित है) :

**Information Sought  
(जानकारी मांगी):**

As a Indian citizen I AM ALSO AN INDIRECT TAXPAYER . THE RTI ACT 2005 is a big step towards making the citizens informed about the activities of the Government. In transparent governance it is to ensure that RTI APPLICATIONS are handled effectively which is an integral feature of good governance .AS PER LETTER F. No. 3(4)/20IS-Coord.(RTI) Dated the 18 th July, 2016 by ROBERT C. TULLY DIRECTOR & CPIO Office of the Development Commissioner Micro, Small & Medium Enterprises Government of India (Coord. Section) A Wing 7th Floor Nirman Shawan, New Delhi had issued warning about Irrelevant answering to queries under RTI Act and forwarding of reply without approval of Competent Authority. He has informed his subordinate offices that section 5 (I) of the RTI Act which prescribes designating CPIOs and ACPIOs to deal with RTI applications. The implication of this section is that only a designated CPIO could reply to an RTI application and in his absence, this function would be performed by a designated ACPIO. He has further directed to ensure that all RTI applications received in their office are disposed of only by the CPIO and It may also be kept in mind that it is not the responsibility of the First Appellate Authority to reply or to furnish information in response to RTI applications and his duty is only to adjudicate. Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DRI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CUSTOMS UNDER CBIC LOCATED ALL OVER INDIA from 1/4/2023 to 31/3/2024 which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section 6(3) of RTI Act 2005 providing the information (A) NAME & PLACE OF THE DRI OFFICE (B) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CUSTOMS (C) NAME & PLACE OF THE COMMISSIONERATE OF CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE DIVISION CUSTOMS & NAME & PLACE OF THE CIRCLE UNDER CUSTOMS AUDIT OR NAME & PLACE OF THE AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (E) NAME AND PLACE OF AUDIT PARTY UNDER CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (F) PLEASE PROVIDE ME COPY OF ALL RTI REPLIES WHEREIN RTI REPLY WAS GIVEN BY ANOTHER OFFICER OR ACPIO INSTEAD OF DESIGNATED CPIO OF RESPECTIVE OFFICE IN CONTRAVENTION OF SECTION 5 OF RTI ACT 2005 (G) PLEASE PROVIDE ME COPY OF WARNING LETTER

ISSUED BY DISCIPLINARY AUTHORITY TO ERRANT OFFICER WHO HAS REPLIED RTI APPLICATION IN CONTRAVENTION OF SECTION 5 OF RTI ACT 2005 ALTHOUGH HE IS NEITHER ACPIO NOR CPIO OF RESPECTIVE OFFICE. Please provide me the information for point ( F ) & ( G ) from 1/4/2023 to 31/3/2024 separately for offices mentioned at (A),(B), (C), (D) & (E) on my mail id patilmanojpm12@gmail.com

**Original RTI Text  
(मूल आरटीआई पाठ):**

As a Indian citizen I AM ALSO AN INDIRECT TAXPAYER . THE RTI ACT 2005 is a big step towards making the citizens informed about the activities of the Government. In transparent governance it is to ensure that RTI APPLICATIONS are handled effectively which is an integral feature of good governance .AS PER LETTER F. No. 3(4)/20IS-Coord.(RTI) Dated the 18 th July, 2016 by ROBERT C. TULLY DIRECTOR & CPIO Office of the Development Commissioner Micro, Small & Medium Enterprises Government of India (Coord. Section) A Wing 7th Floor Nirman Shawan, New Delhi had issued warning about Irrelevant answering to queries under RTI Act and forwarding of reply without approval of Competent Authority. He has informed his subordinate offices that section 5 (I) of the RTI Act which prescribes designating CPIOs and ACPIOs to deal with RTI applications. The implication of this section is that only a designated CPIO could reply to an RTI application and in his absence, this function would be performed by a designated ACPIO. He has further directed to ensure that all RTI applications received in their office are disposed of only by the CPIO and It may also be kept in mind that it is not the responsibility of the First Appellate Authority to reply or to furnish information in response to RTI applications and his duty is only to adjudicate. Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DRI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CUSTOMS UNDER CBIC LOCATED ALL OVER INDIA from 1/4/2023 to 31/3/2024 which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section 6(3) of RTI Act 2005 providing the information (A) NAME & PLACE OF THE DRI OFFICE (B) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CUSTOMS (C) NAME & PLACE OF THE COMMISSIONERATE OF CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE DIVISION CUSTOMS & NAME & PLACE OF THE CIRCLE UNDER CUSTOMS AUDIT OR NAME & PLACE OF THE AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (E) NAME AND PLACE OF AUDIT PARTY UNDER CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (F) PLEASE PROVIDE ME

COPY OF ALL RTI REPLIES WHEREIN RTI REPLY WAS GIVEN BY ANOTHER OFFICER OR ACPIO INSTEAD OF DESIGNATED CPIO OF RESPECTIVE OFFICE IN CONTRAVENTION OF SECTION 5 OF RTI ACT 2005 (G) PLEASE PROVIDE ME COPY OF WARNING LETTER ISSUED BY DISCIPLINARY AUTHORITY TO ERRANT OFFICER WHO HAS REPLIED RTI APPLICATION IN CONTRAVENTION OF SECTION 5 OF RTI ACT 2005 ALTHOUGH HE IS NEITHER ACPIO NOR CPIO OF RESPECTIVE OFFICE. Please provide me the information for point ( F ) & ( G ) from 1/4/2023 to 31/3/2024 separately for offices mentioned at (A),(B), (C), (D) & (E) on my mail id patilmanojpm12@gmail.com

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F. No. 3(4)/2015-Coord.(RTI)  
Government of India  
Office of the Development Commissioner  
Micro, Small & Medium Enterprises  
(Coord. Section)

'A' Wing 7th Floor  
Nirman Bhawan, New Delhi

Dated the 18<sup>th</sup> July, 2016

To

Shri B.N. Sudhakara,  
Director,  
MSME-DI, Ahmedabad

Subject: Irrelevant answering to queries under RTI Act and forwarding of reply without approval of Competent Authority.

Sir,

I am directed to refer to your letter No. DIR/MSMEDI/ABD/1/16-17/178 dated 27.06.2016 on the above subject, wherein you have mentioned a case of your office, where a reply to an RTI application was given by an official other than the designated CPIO. To this extent, you have sought clarifications whether such an eventuality could occur and also without the approval of the CPIO/Director.

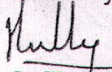
In this connection, your attention is invited to section 5 (1) of the RTI Act which prescribes designating CPIOs and ACPIOs to deal with RTI applications. The implication of this section is that only a designated CPIO could reply to an RTI application and in his absence, this function would be performed by a designated ACPIO.

In your letter, you have mentioned that a note was written by the CPIO to the AD for replying to the RTI application. This is in clear violation of the RTI Act, since the powers/duties of a CPIO cannot be delegated and hence the Act prescribes for designating ACPIOs.

So far as obtaining the approval of a higher authority before replying to an RTI Application, it is to state that the role of an CPIO is quasi-judicial by nature and power has been vested in him through an Act passed by Parliament and hence the CPIO is not required to obtain approval and he becomes responsible for the content of the reply furnished in response to an RTI application. Secondly, the authority above the CPIO is normally designated as the First Appellate Authority, whose job is to adjudicate in a dispute that may arise between an appellant and the CPIO and hence his approval of the reply at the initial stage may create a conflict of interest at the time of a first appeal proffered by an appellant.

In view of the above, you are advised to ensure that all RTI applications received in your office are disposed of only by the CPIO and such cases as the one mentioned by you do not recur. It may also be kept in mind that it is not the responsibility of the First Appellate Authority to reply or to furnish information in response to RTI applications and his duty is only to adjudicate.

Yours faithfully

  
(Robert C. Tully)  
Director & CPIO

Copy to All MSME DIs/TCs/TSs for information.





मुख्य आयुक्त का कार्यालय  
Office of the Chief Commissioner  
सीमा शुल्क एवं केन्द्रीय कर, विशाखापट्टणम क्षेत्र  
Customs & Central Tax, Visakhapatnam Zone  
प्रथम तब, जीएसटी भवन, पत्तन क्षेत्र, विशाखापट्टणम - 530035  
1<sup>st</sup> Floor, GST Bhavan, Port Area, Visakhapatnam - 530035



(P): 0891-2568837 (F) 0891-2561942

email : ccu-cexvzg@nic.in

// आरटीआई मामला/RTI MATTER// // ई-ऑफिस ईमेल के ज़रिए/ Through E-Office Email//

सेवा में /To,

Shri Manoj Balkrishna Patil,  
Bungalow Number 10, East Street Camp,  
Next to Lashkar Police Quarters, Pune, Pin: 411001,  
State-Maharashtra (**Email Id:** patilmanojpm12@gmail.com)

महोदय/Sir,

विषय/**Sub:** Information sought under RTI Act 2005- Application filed by  
ShriManoj Balkrishna Patil -Regarding

\*\*\*\*\*

Please refer to your online RTI application which was registered vide  
Registration Number CECVZ/R/T/25/00128/1 dated 01.05.2025.

2 . In this regard, point wise reply to your queries (pertaining to this  
office) is furnished hereunder:

**-Point (A):** Not Applicable.

**-Point (B):** Office of the Chief Commissioner of Customs & Central Tax,  
Visakhapatnam Zone, GST Bhavan, Port Area, Visakhapatnam.

**-Point (C), (D) & (E):** Not Applicable.

**-Point (F) & (G):** Nil.

3. If you are not satisfied with this reply, you may file an appeal before the  
Appellate Authority within 30 days of receipt of this letter. The details of the  
Appellate Authority are furnished hereunder:

Shri Kakarala Prasanth Kumar, Additional Commissioner,  
Office of the Chief Commissioner of Customs & Central Tax,  
GST Bhavan, Port Area, Visakhapatnam-530035

Signed by

Gosu Ramesh

Date: 02-05-2025 14:50:07

(गोसु रमेश / **GOSU RAMESH**)

उप आयुक्त /**Deputy Commissioner**  
केन्द्रीय लोक सूचना अधिकारी/**CPIO**

| RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)                                  |                                                                                                |                                                                                                                              |                                       |
|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| Registration Number<br>(पंजीकरण संख्या) :                                  | CECVZ/R/T/25/00130/2                                                                           |                                                                                                                              | Date of Receipt (प्राप्ति की तारीख) : |
| Transferred From (से स्थानांतरित):                                         |                                                                                                | Chief Commissioner of Central Excise & Customs (Visakhapatnam Zone) on 01/05/2025 With Reference Number : CECVZ/R/T/25/00130 |                                       |
| Remarks(टिप्पणी) :                                                         |                                                                                                | Please provide information.                                                                                                  |                                       |
| Type of Receipt (रसीद का प्रकार) :                                         | Electronically Transferred from Other Public Authority                                         | Language of Request (अनुरोध की भाषा) :                                                                                       | English                               |
| Name (नाम) :                                                               | MANOJ BALKRISHNA PATIL                                                                         | Gender (लिंग) :                                                                                                              | Male                                  |
| Address (पता) :                                                            | Bungalow Number 10, East Street Camp, Next to Lashkar Police Quarters, Pune 411001, Pin:411001 |                                                                                                                              |                                       |
| State (राज्य) :                                                            | Maharashtra                                                                                    | Country (देश) :                                                                                                              | India                                 |
| Phone Number (फोन नंबर) :                                                  | +91-9823541101                                                                                 | Mobile Number (मोबाईल नंबर) :                                                                                                | +91-9823541101                        |
| Email-ID (ईमेल-आईडी) :                                                     | patilmanojp12@gmail.com                                                                        |                                                                                                                              |                                       |
| Status (स्थिति) (Rural/Urban) :                                            | Urban                                                                                          | Education Status :                                                                                                           |                                       |
| Requester Letter Number(निवेदक पत्र संख्या) :                              | Details not provided                                                                           | Letter Date :                                                                                                                | Details not provided                  |
| Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) : | No                                                                                             | Citizenship Status (नागरिकता)                                                                                                | Indian                                |
| Amount Paid (राशि का भुगतान) :                                             | 0 (Received by Central Board of Excise and Customs - Customs) (original recipient)             | Mode of Payment (भुगतान का प्रकार)                                                                                           | Payment Gateway                       |
| Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति     | No(Normal)                                                                                     | Request Pertains to (अनुरोध                                                                                                  | GOSU RAMESH (CCO)                     |



के जीवन अथवा  
स्वतंत्रता से संबंधित है?)  
:

निम्नलिखित  
संबंधित है) :

**Information Sought  
(जानकारी मांगी):**

As a Indian citizen I am one of the end user of services and buyer of goods amongst crores of Indians . Failing to fully complete tasks in life can lead to various negative consequences. The following are seven potential outcomes:

1. Our reputation can be negatively affected when we fail to deliver on our promises, which can make others see us as unreliable or untrustworthy.
2. Incomplete work can lead to frustration and disappointment in others, which can cause strain or damage in our relationships.
3. Employers may be hesitant to promote or hire us if they perceive that we struggle with completing tasks, which can limit our career prospects.
4. We may miss out on potential personal or professional opportunities when we leave work incomplete.
5. Unfinished work can cause stress, anxiety, and even depression as we worry about the unfinished tasks.
6. Incomplete work can lead to a backlog of unfinished tasks, which can decrease our overall productivity.
7. Incomplete work may lead to financial losses if it involves a GST tax obligation on business deal or project that has not been completed.

Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES/ DRI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)of RTI Act 2005 providing the information (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE(E) NAME & PLACE OF THE DIVISION OF CENTAL EXCISE & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST/CUSTOMS AUDIT OR NAME & PLACE OF THE DIVISION / AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST/CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (G) PLEASE PROVIDE ME INFORMATION REGARDING (1) TOTAL NUMBER OF RTI APPLICATIONS RECEIVED IN THE

RESPECTIVE OFFICE F. Y. WISE FROM 1/7/2017 TILL 31/3 / 2020 ( 2) TOTAL NUMBER OF RTI APPLICATIONS FOR WHICH ACKNOWLEDGEMENT WAS ISSUED BY RESPECTIVE OFFICE IN COMPLIANCE WITH CBIC CITIZEN CHARTER POLICY (3) TOTAL NUMBER OF RTI APPLICATIONS UNDER SECTION 3 OF RTI ACT 2005 FOR WHICH ACKNOWLEDGEMENT WAS NOT ISSUED BY RESPECTIVE OFFICE IN CONTRAVENTION OF CBIC CITIZEN CHARTER POLICY. PLEASE PROVIDE ME INFORMATION FOR POINT (G)-(1)TO (3) FOR ALL THE OFFICES MENTIONED AT POINT (A) TO (F) FINANCIAL YEAR WISE FROM 1/7/2017 TO 31/3/2020 ON MY MAIL ID patilmanojpm12@gmail.com

**Original RTI Text  
(मूल आरटीआई पाठ):**

As a Indian citizen I am one of the end user of services and buyer of goods amongst crores of Indians . Failing to fully complete tasks in life can lead to various negative consequences. The following are seven potential outcomes:

1. Our reputation can be negatively affected when we fail to deliver on our promises, which can make others see us as unreliable or untrustworthy.
2. Incomplete work can lead to frustration and disappointment in others, which can cause strain or damage in our relationships.
3. Employers may be hesitant to promote or hire us if they perceive that we struggle with completing tasks, which can limit our career prospects.
4. We may miss out on potential personal or professional opportunities when we leave work incomplete.
5. Unfinished work can cause stress, anxiety, and even depression as we worry about the unfinished tasks.
6. Incomplete work can lead to a backlog of unfinished tasks, which can decrease our overall productivity.
7. Incomplete work may lead to financial losses if it involves a GST tax obligation on business deal or project that has not been completed.

Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES/ DRI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section 6(3) of RTI Act 2005 providing the information (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE (E) NAME & PLACE OF THE DIVISION OF CENTAL EXCISE & CGST OR NAME

& PLACE OF THE CIRCLE UNDER CGST/CUSTOMS AUDIT OR NAME & PLACE OF THE DIVISION / AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST/CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (G) PLEASE PROVIDE ME INFORMATION REGARDING (1) TOTAL NUMBER OF RTI APPLICATIONS RECEIVED IN THE RESPECTIVE OFFICE F. Y. WISE FROM 1/7/2017 TILL 31/3 / 2020 ( 2) TOTAL NUMBER OF RTI APPLICATIONS FOR WHICH ACKNOWLEDGEMENT WAS ISSUED BY RESPECTIVE OFFICE IN COMPLIANCE WITH CBIC CITIZEN CHARTER POLICY (3) TOTAL NUMBER OF RTI APPLICATIONS UNDER SECTION 3 OF RTI ACT 2005 FOR WHICH ACKNOWLEDGEMENT WAS NOT ISSUED BY RESPECTIVE OFFICE IN CONTRAVENTION OF CBIC CITIZEN CHARTER POLICY. PLEASE PROVIDE ME INFORMATION FOR POINT (G)-(1)TO (3) FOR ALL THE OFFICES MENTIONED AT POINT (A) TO (F) FINANCIAL YEAR WISE FROM 1/7/2017 TO 31/3/2020 ON MY MAIL ID patilmanojpm12@gmail.com

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# RTI | Government Cannot Deny Information On The Ground That It Will Take Time To Collate It: Delhi HC



**मुख्य आयुक्त का कार्यालय**  
**Office of the Chief Commissioner**  
**सीमा शुल्क एवं केन्द्रीय कर, विशाखापट्टणम क्षेत्र**  
**Customs & Central Tax, Visakhapatnam Zone**  
**प्रथम तब, जीएसटी भवन, पत्तन क्षेत्र, विशाखापट्टणम - 530035**  
**1<sup>st</sup> Floor, GST Bhavan, Port Area, Visakhapatnam - 530035**



(P): 0891-2568837 (F) 0891-2561942

email : ccu-cexvzg@nic.in

// आरटीआई मामला/RTI MATTER// // ई-ऑफिस ईमेल के ज़रिए/ Through E-Office Email//

सेवा में /To,

Shri Manoj Balkrishna Patil,  
 Bungalow Number 10, East Street Camp,  
 Next to Lashkar Police Quarters, Pune, Pin: 411001,  
 State-Maharashtra (Email Id: patilmanojpm12@gmail.com)

महोदय/Sir,

**विषय/Sub:** Information sought under RTI Act 2005- Application filed by Shri Manoj Balkrishna Patil - Regarding

\*\*\*\*\*

Please refer to your online RTI application which was registered vide Registration Number CECVZ/R/T/25/00130/2 dated 01.05.2025.

**2 .** In this regard, point wise reply to your queries (pertaining to this office) is furnished hereunder:

**-Point (A) & (B):** Not Applicable.

**-Point (C):** Office of the Chief Commissioner of Customs & Central Tax, Visakhapatnam Zone, GST Bhavan, Port Area, Visakhapatnam.

**-Point (D), (E) & (F):** Not Applicable.

**-Point (G) - (1):**

| Financial Year                     | Total No. of RTI applications received |
|------------------------------------|----------------------------------------|
| 01.07.2017 to 31.03.2018           | 43                                     |
| 2018-19 (01.04.2018 to 31.03.2019) | 56                                     |
| 2019-20 (01.04.2019 to 31.03.2020) | 46                                     |

**-Point (G) - (2) & (3):** No such details are available/maintained but all the applications were attended as per the RTI provisions.

**3 .** If you are not satisfied with this reply, you may file an appeal before the Appellate Authority within 30 days of receipt of this letter. The details of the Appellate Authority are furnished hereunder:

Shri Kakarala Prasanth Kumar, Additional Commissioner,  
 Office of the Chief Commissioner of Customs & Central Tax,  
 GST Bhavan, Port Area, Visakhapatnam-530035

Signed by

Gosu Ramesh

Date: 14-05-2025 16:22:18

(गोसु रमेश / GOSU RAMESH)

उप आयुक्त /Deputy Commissioner  
 केन्द्रीय लोक सूचना अधिकारी/CPIO





| RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)                                                                           |                                                                                                               |                                                         |                      |
|---------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|----------------------|
| Registration Number<br>(पंजीकरण संख्या) :                                                                           | CECVZ/R/T/25/00146                                                                                            | Date of Receipt<br>(प्राप्ति की तारीख) :                | 09/05/2025           |
| Transferred From (से स्थानांतरित):                                                                                  | Central Board of Excise and Customs - Central Excise on 09/05/2025 With Reference Number : CBECE/R/T/25/00957 |                                                         |                      |
| Remarks(टिप्पणी) :                                                                                                  | This RTI is being transferred as per section 6(3) of RTI Act 2005.                                            |                                                         |                      |
| Type of Receipt (रसीद का प्रकार) :                                                                                  | Electronically Transferred from Other Public Authority                                                        | Language of Request<br>(अनुरोध की भाषा) :               | English              |
| Name (नाम) :                                                                                                        | M.G. LOANATH                                                                                                  | Gender (लिंग) :                                         | Male                 |
| Address (पता) :                                                                                                     | 8/15 I Main Road, Okalipuram, Bangalore, Pin:560021                                                           |                                                         |                      |
| State (राज्य) :                                                                                                     | Details not provided                                                                                          | Country (देश) :                                         | Details not provided |
| Phone Number (फोन नंबर) :                                                                                           | Details not provided                                                                                          | Mobile Number<br>(मोबाईल नंबर) :                        | 9108233997           |
| Email-ID (ईमेल-आईडी) :                                                                                              | Details not provided                                                                                          |                                                         |                      |
| Status (स्थिति)<br>(Rural/Urban) :                                                                                  | Details not provided                                                                                          | Education Status :                                      | Details not provided |
| Requester Letter Number(निवेदक पत्र संख्या) :                                                                       | Details not provided                                                                                          | Letter Date :                                           | Details not provided |
| Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) :                                          | No                                                                                                            | Citizenship Status<br>(नागरिकता)                        | Indian               |
| Amount Paid (राशि का भुगतान) :                                                                                      | 10 ) (original recipient)                                                                                     | Mode of Payment<br>(भुगतान का प्रकार)                   | Postal Order         |
| Does it concern the life or Liberty of a Person?<br>(क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?) : | No(Normal)                                                                                                    | Request Pertains to<br>(अनुरोध निम्नलिखित संबंधित है) : | GOSU RAMESH (CCO)    |

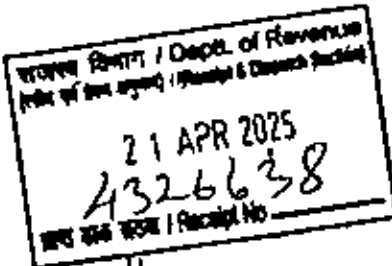
|                                                |                              |
|------------------------------------------------|------------------------------|
| <b>Information Sought<br/>(जानकारी मांगी):</b> | RTI APPLICATION IS TRANSFER. |
| <b>Original RTI Text (मूल<br/>आरटीआई पाठ):</b> | RTI APPLICATION IS TRANSFER. |
| <div>PrintSaveClose</div>                      |                              |

**FORM A**  
**APPLICATION UNDER**  
**SECTION 6(1) & 7(1) OF THE RIGHT TO INFORMATION ACT, 2005**

RK9879

By RAAD

|                                                              |                                                                                                                                                                                                                                                                                                                                                 |
|--------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Full Name of the Applicant                                | M. G. LOKANATH 9108238997                                                                                                                                                                                                                                                                                                                       |
| 1. Address                                                   | 8/15 I main Road<br>Okalipuram<br>Bansalole - 560021                                                                                                                                                                                                                                                                                            |
| 2. Details of the Documents required                         | Certified Copies specifically<br>Sought by Information/<br>Factual Position / Status<br>& Possession of Lands in<br>Physical held by your<br>dept at Present, Recovered<br>from HMT Ltd Block & its<br>Subsidiary CO., Situated<br>at peenya plantations &<br>Tallahalli Bansalole North<br>Yeshwanthpur Hobli being<br>Public Document Record. |
| 3. Year to which the document pertains:                      | 2005 onwards till 2025                                                                                                                                                                                                                                                                                                                          |
| 4. Designation and Address of the Public information officer | PAO/CPID<br>UNDER SECRETARY<br>DEPT OF REVENUE<br>MINISTRY OF FINANCE<br>GOVT OF INDIA<br>NORTH BLOCK, NEW DELHI - 110001                                                                                                                                                                                                                       |
| 5. Particulars of initial fee of Rs. Ten Paid:               | 65F 783668 dt 24/3/25<br>Rs - 10/-                                                                                                                                                                                                                                                                                                              |



SO - RTI Cell  
 Subh

22/4/25

CPRO US (C-3)  
 Cuthan

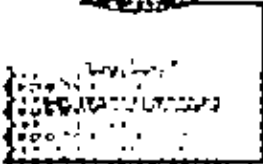
Place : Bangalore

Date : 11/12/20...

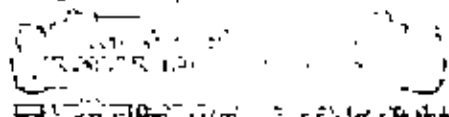
15/04/2025

*Lokanath*  
 Signature of the Applicant

ප්‍රතිපත්ති අංකය 20 වන සංස්කරණය අනුමැතිය ලබා ඇත. මෙය 1978 ජනවාරි 15 දිනට අනුමැතිය ලබා ඇත.

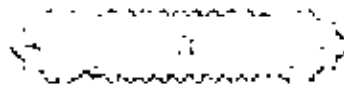


14/3/78



PAY TO PAO/CP10, Under  
Secretary, Demographic N-20

14/3/78



14/3/78

M.G. LOKANATH  
8/5 I Main Road  
Okalipuram Bldg 2

65F 783668



पूरी राशि प्राप्त हुई

RECEIVED the full amount

\_\_\_\_\_

प्राप्तकर्ता के द्वारा PAYEE'S SIGNATURE

बुद्धिमत्तापूर्वक निष्कर्षण के विषय में पूर्ण रूप से अनुमति दी गई

ISSUED SUBJECT TO THE RULES AND CONDITIONS IN THE IPO RULES.

नोट:- जारी करने के तारीख के अंतिम दिन से 30 दिनों की अवधि के अंतर्गत जारी करने के तारीख के अंतिम दिन से 30 दिनों

within 30 months from the last day of the month of issue and 30 months from the last date of the month of issue as payment of interest accumulation.

पृष्ठ 1/1



मुख्य आयुक्त का कार्यालय  
Office of the Chief Commissioner  
सीमा शुल्क एवं केन्द्रीय कर, विशाखापट्टणम क्षेत्र  
Customs & Central Tax, Visakhapatnam Zone  
प्रथम तल, जीएसटी भवन, पत्तन क्षेत्र, विशाखापट्टणम - 530035  
1<sup>st</sup> Floor, GST Bhavan, Port Area, Visakhapatnam - 530035



(P): 0891-2568837 (F) 0891-2561942

email : ccu-cexvzg@nic.in

//आरटीआई मामला/RTI MATTER//

सेवा में /To,

Shri M. G. Lokanath,  
Address: 8/15 I Main Road, Okalipuram,  
Bangalore, Pin: 560021.

महोदय /Sir,

**विषय/Sub:** Information sought under RTI Act 2005– Application filed  
by Shri M. G. LOKANATH - Regarding

\*\*\*\*\*

Please refer your RTI application (Registration Number CECVZ/R/T/25/00146 dated 09.05.2025), which was received in this office on transferred from: Central Board of Excise and Customs- Central Excise on 09.05.2025 With Reference Number: CBECE/R/T/25/00957.

**2.** In this regard, it is informed that, the information/details of the documents as required by you in the said application is/are not available with this office.

**3.** If you are not satisfied with this reply, you may file an appeal before the Appellate Authority within 30 days of receipt of this letter. The details of the Appellate Authority are furnished hereunder:

*Shri Kakarala Prasanth Kumar, Additional Commissioner,  
Office of the Chief Commissioner of Customs & Central Tax,  
GST Bhavan, Port Area, Visakhapatnam-530035*

Signed by

Gosu Ramesh

Date: 13-05-2025 15:57:45

(गोसु रमेश / GOSU RAMESH)

उप आयुक्त /Deputy Commissioner

केन्द्रीय लोक सूचना अधिकारी /CPIO

| RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)                                  |                                                                                                |                                                                                                                              |                                       |
|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| Registration Number<br>(पंजीकरण संख्या) :                                  | CECVZ/R/T/25/00148/2                                                                           |                                                                                                                              | Date of Receipt (प्राप्ति की तारीख) : |
| Transferred From (से स्थानांतरित):                                         |                                                                                                | Chief Commissioner of Central Excise & Customs (Visakhapatnam Zone) on 16/05/2025 With Reference Number : CECVZ/R/T/25/00148 |                                       |
| Remarks(टिप्पणी) :                                                         |                                                                                                | Please provide information.                                                                                                  |                                       |
| Type of Receipt (रसीद का प्रकार) :                                         | Electronically Transferred from Other Public Authority                                         | Language of Request (अनुरोध की भाषा) :                                                                                       | English                               |
| Name (नाम) :                                                               | MANOJ BALKRISHNA PATIL                                                                         | Gender (लिंग) :                                                                                                              | Male                                  |
| Address (पता) :                                                            | Bungalow Number 10, East Street Camp, Next to Lashkar Police Quarters, Pune 411001, Pin:411001 |                                                                                                                              |                                       |
| State (राज्य) :                                                            | Maharashtra                                                                                    | Country (देश) :                                                                                                              | India                                 |
| Phone Number (फोन नंबर) :                                                  | +91-9823541101                                                                                 | Mobile Number (मोबाईल नंबर) :                                                                                                | +91-9823541101                        |
| Email-ID (ईमेल-आईडी) :                                                     | patilmanojp12@gmail.com                                                                        |                                                                                                                              |                                       |
| Status (स्थिति) (Rural/Urban) :                                            | Urban                                                                                          | Education Status :                                                                                                           |                                       |
| Requester Letter Number(निवेदक पत्र संख्या) :                              | Details not provided                                                                           | Letter Date :                                                                                                                | Details not provided                  |
| Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) : | No                                                                                             | Citizenship Status (नागरिकता)                                                                                                | Indian                                |
| Amount Paid (राशि का भुगतान) :                                             | 0 (Received by Central Board of Excise and Customs - Customs) (original recipient)             | Mode of Payment (भुगतान का प्रकार)                                                                                           | Payment Gateway                       |
| Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति     | No(Normal)                                                                                     | Request Pertains to (अनुरोध                                                                                                  | GOSU RAMESH (CCO)                     |

के जीवन अथवा  
स्वतंत्रता से संबंधित है?)  
:

निम्नलिखित  
संबंधित है) :

**Information Sought  
(जानकारी मांगी):**

I am an Indian citizen . I am one of the end user of services and buyer of goods amongst crores of Indians who are ultimately paying CENTRAL EXCISE DUTY(ON PETROL & DIESEL) GOODS AND SERVICE TAX /CUSTOMS DUTY (which is a milestone in the economics landscape of India)to the Union Government Of India. Every nations expenses like salaries of government servants , office equipments, instruments provided to govt. offices depend entirely on the nations taxpayers. The right to information is a fundamental right. In 1976, in the Raj Narain vs the State of Uttar Pradesh case, the Supreme Court ruled that Right to information will be treated as a fundamental right under article 19 (1) of the Indian Constitution. THE RTI ACT 2005 is a big step towards making the citizens informed about the activities of the Government. Needless to say that doing proper use of the RTI Act 2005 by the people will speed up development and bring transparency in the administration. Therefore please provide me the following information under section 3 0f the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES/ DRI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)0f RTI Act 2005 providing the information on my mailidpatilmanojpm12@gmail.com (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE(E) NAME & PLACE OF THE DIVISION OF CENTAL EXCISE & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST/CUSTOMS AUDIT OR NAME & PLACE OF THE DIVISION / AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST/CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (G ) PLEASE PROVIDE ME A COPY OF HINDI TIMAAHEE REPORT (QUARTERLY REPORT ) FOR THE QUARTER ENDING MARCH 2024 IN COMPLIANCE WITH SECTION 3(3) OF OFFICIAL LANGUAGES ACT,1963 BY WHICH IT IS MADE COMPULSORY BY MINISTRY OF HOME AFFAIRS NEW DELHI . Please provide me the information for point (G)

separately for offices mentioned at (A), (B), (C), (D) (E) & (F) on my mail id patilmanojpm12@gmail.com ( HINDI TIMAAHEE REPORT (QUARTERLY REPORT ) FOR THE QUARTER ENDING MARCH 2024 sent from office (F) to office ( E ) , from office (E) to office ( D ) , from office (D) to office ( C ) & from office (C),(B) & (A) to CBIC NEW DELHI / MHA ) on my mail id patilmanojpm12@gmail.com

**Original RTI Text  
(मूल आरटीआई पाठ):**

I am an Indian citizen . I am one of the end user of services and buyer of goods amongst crores of Indians who are ultimately paying CENTRAL EXCISE DUTY(ON PETROL & DIESEL) GOODS AND SERVICE TAX /CUSTOMS DUTY (which is a milestone in the economics landscape of India)to the Union Government Of India. Every nations expenses like salaries of government servants , office equipments, instruments provided to govt. offices depend entirely on the nations taxpayers. The right to information is a fundamental right. In 1976, in the Raj Narain vs the State of Uttar Pradesh case, the Supreme Court ruled that Right to information will be treated as a fundamental right under article 19 (1) of the Indian Constitution. THE RTI ACT 2005 is a big step towards making the citizens informed about the activities of the Government. Needless to say that doing proper use of the RTI Act 2005 by the people will speed up development and bring transparency in the administration. Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES/ DRI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)Of RTI Act 2005 providing the information on my mailidpatilmanojpm12@gmail.com (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE(E) NAME & PLACE OF THE DIVISION OF CENTAL EXCISE & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST/CUSTOMS AUDIT OR NAME & PLACE OF THE DIVISION / AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST/CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (G ) PLEASE PROVIDE ME A COPY OF HINDI TIMAAHEE REPORT (QUARTERLY REPORT ) FOR THE QUARTER ENDING MARCH 2024 IN

COMPLIANCE WITH SECTION 3(3) OF OFFICIAL LANGUAGES ACT,1963 BY WHICH IT IS MADE COMPULSORY BY MINISTRY OF HOME AFFAIRS NEW DELHI . Please provide me the information for point (G) separately for offices mentioned at (A), (B), (C), (D) (E) & (F) on my mail id patilmanojpm12@gmail.com ( HINDI TIMAAHEE REPORT (QUARTERLY REPORT ) FOR THE QUARTER ENDING MARCH 2024 sent from office (F) to office ( E ) , from office (E) to office ( D ) , from office (D) to office ( C ) & from office (C),(B) & (A) to CBIC NEW DELHI / MHA ) on my mail id patilmanojpm12@gmail.com

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केंद्र सरकार के मंत्रालयों/विभागों/संबंध एवं अधीनस्थ कार्यालयों/सार्वजनिक क्षेत्र के उपक्रमों/स्वायत्त निकायों  
आदि में राजभाषा हिंदी के प्रगामी प्रयोग से संबंधित तिमाही प्रगति रिपोर्ट

.....को समाप्त तिमाही

**भाग - I (प्रत्येक तिमाही की समाप्ति पर भरा जाए)**

कार्यालय का नाम और पूरा पता \_\_\_\_\_

संबंधित राजभाषा अधिकारी का फोन नं. एस.टी.डी कोड \_\_\_\_\_ फोन नं. \_\_\_\_\_ ई-मेल \_\_\_\_\_

**1. राजभाषा अधिनियम, 1963 की धारा 3(3) के अंतर्गत जारी कागजात**

- (क) जारी कागजात की कुल संख्या \_\_\_\_\_
- (ख) द्विभाषी रूप में जारी कागजात की संख्या \_\_\_\_\_
- (ग) केवल अंग्रेजी में जारी किये गए कागजात \_\_\_\_\_
- (घ) केवल हिंदी में जारी किये गए कागजात \_\_\_\_\_

**2. हिंदी में प्राप्त पत्र (राजभाषा नियम 5)**

- (क) हिंदी में प्राप्त पत्रों की कुल संख्या \_\_\_\_\_
- (ख) इनमें से कितनों के उत्तर हिंदी में दिए गए \_\_\_\_\_
- (ग) इनमें से कितनों के उत्तर अंग्रेजी में दिए गए \_\_\_\_\_
- (घ) इनमें से कितनों के उत्तर दिए जाने अपेक्षित नहीं थे \_\_\_\_\_

**3. अंग्रेजी में प्राप्त पत्रों के उत्तर हिंदी में दिए जाने की स्थिति (केवल 'क' एवं 'ख' क्षेत्र में स्थित कार्यालयों के लिए)**

|             | अंग्रेजी में प्राप्त पत्रों की संख्या | इनमें से कितनों के उत्तर हिंदी में दिए गए | इनमें से कितनों के उत्तर अंग्रेजी में दिए गए | इनमें से कितनों के उत्तर अपेक्षित नहीं थे |
|-------------|---------------------------------------|-------------------------------------------|----------------------------------------------|-------------------------------------------|
|             | 1                                     | 2                                         | 3                                            | 4                                         |
| 'क' क्षेत्र |                                       |                                           |                                              |                                           |
| 'ख' क्षेत्र |                                       |                                           |                                              |                                           |

**4. भेजे गये मूल पत्रों का ब्यौरा**

|                | हिंदी में | अंग्रेजी में | भेजे गए पत्रों की कुल संख्या |
|----------------|-----------|--------------|------------------------------|
|                | 1         | 2            | 3                            |
| 'क' क्षेत्र को |           |              |                              |
| 'ख' क्षेत्र को |           |              |                              |
| 'ग' क्षेत्र को |           |              |                              |

**5. फाइलों/दस्तावेजों पर टिप्पण लेखन का ब्यौरा \***

हिंदी में लिखी गई टिप्पणियों के पृष्ठों की संख्या

अंग्रेजी में लिखी गई टिप्पणियों के पृष्ठों की संख्या

टिप्पणियों के पृष्ठों की कुल संख्या

\*हिंदी में टिप्पण-पृष्ठों की गणना करते समय आधे से कम लिखे हुए पृष्ठ को आधा पृष्ठ तथा आधे से अधिक लिखे हुए पृष्ठ को पूरा पृष्ठ समझा जाए ।

## 6. हिंदी कार्यशालाएं

| तिमाही के दौरान पूर्ण दिवसीय आयोजित कार्यशालाओं की संख्या | इनमें प्रशिक्षित कार्मिकों की कुल संख्या<br>अधिकारी                                      कर्मचारी |   |
|-----------------------------------------------------------|---------------------------------------------------------------------------------------------------|---|
| 1                                                         | 2                                                                                                 | 3 |
|                                                           |                                                                                                   |   |

नोट : कार्यालय के समस्त कार्मिकों को 2 वर्ष में कम से कम एक बार प्रशिक्षित किया जाना अपेक्षित है ।

## 7. राजभाषा कार्यान्वयन समिति की बैठक

- (क) राजभाषा कार्यान्वयन समिति की बैठक की तिथि .....
- (ख) अधीनस्थ कार्यालयों में गठित राजभाषा कार्यान्वयन समितियों की संख्या .....
- (ग) तिमाही में आयोजित बैठकों की संख्या .....
- (घ) बैठकों से संबंधित कार्यसूची और कार्यवृत्त क्या हिंदी में जारी किए गए ? हां/नहीं

**8. हिंदी सलाहकार समिति की बैठक के आयोजन की तिथि**

(केवल मंत्रालयों/विभागों के लिए)

9. तिमाही में किए गए उल्लेखनीय कार्य/उपलब्धियों का संक्षिप्त विवरण (अधिकतम 250 कैरेक्टर)

|  |
|--|
|  |
|--|

10. उल्लिखित आँकड़ों की सत्यता के संबंध में प्रमाण-पत्र संलग्न है।

मंत्रालय/विभाग/संगठन की राजभाषा कार्यान्वयन समिति के अध्यक्ष का नाम \_\_\_\_\_

पदनाम -----

एसटीडी कोड सहित फोन नम्बर \_\_\_\_\_

फैक्स नम्बर -----

ई-मेल का पता \_\_\_\_\_

**नोट :** कोई भी कॉलम खाली न छोड़ा जाए और सूचना स्पष्ट रूप से दी जाए ।

प्रमाण-पत्र

कार्यालय कोड : .....

वित्तीय वर्ष : .....

“मैं यह प्रमाणित करता हूं कि संलग्न ..... को समाप्त तिमाही प्रगति रिपोर्ट(भाग-11) में दी गई सूचना उपलब्ध अभिलेखों के आधार पर बनाई गई है तथा मेरी जानकारी के अनुसार पूर्णतया सत्य है । मैं यह अच्छी तरह समझता हूं कि राजभाषा अधिनियम, 1963 एवं राजभाषा नियम, 1976 के उपबंधों में दिए गए निदेशों के समुचित अनुपालन की जिम्मेदारी अधोहस्ताक्षरी की है । यदि किसी स्टेज पर रिपोर्ट में भरे गए आंकड़े असत्य अथवा बढ़ा-चढ़ा कर दिखाए गए पाए जाते हैं तो इस कार्यालय को अगले 03 वर्षों के लिए राजभाषा पुरस्कार से वंचित कर दिया जाएगा तथा गलत सूचना देने के लिए कार्रवाई हेतु मामला मेरे नियंत्रक कार्यालय/मंत्रालय के संज्ञान में भी लाया जाएगा । ”

(मोहर सहित हस्ताक्षर)

मंत्रालय/विभाग/संगठन की राजभाषा कार्यान्वयन समिति के अध्यक्ष का नाम.....

पदनाम.....

कार्यालय का नाम.....

दूरभाष/फैक्स.....

ई-मेल का पता.....

तिथि :-

स्थान :-

नोट - उक्त हस्ताक्षरित प्रमाण-पत्र की पी.डी.एफ. सॉफ्टकापी तिमाही प्रगति रिपोर्ट के साथ अनिवार्य रूप से लोड की जाए अन्यथा आपकी रिपोर्ट अधूरी समझी जाएगी ।

## भाग - II

इसे केवल 31 मार्च को समाप्त तिमाही रिपोर्ट के भाग-I के साथ भरा जाए)

|        |                                                                                                                                                   |          |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------|----------|
| 1. (i) | क्या कार्यालय राजभाषा नियम, 1976 के नियम 10(4) (अर्थात् कार्यालय के कुल स्टाफ में से 80% को हिंदी का कार्यसाधक ज्ञान है) के अंतर्गत अधिसूचित है ? | हां/नहीं |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------|----------|

(ii) नियंत्रणाधीन कार्यालयों (यदि हों) की राजभाषा नियम, 1976 के नियम 10(4) के अंतर्गत अधिसूचना का विवरण: -

| कुल कार्यालयों की संख्या | अधिसूचित कार्यालयों की संख्या |
|--------------------------|-------------------------------|
| 1                        | 2                             |
|                          |                               |

### 2(i) अधिकारियों/कर्मचारियों को राजभाषा हिंदी का ज्ञान

|     |                                                              | अधिकारी   |                  | कर्मचारी  |                  | कुल संख्या |
|-----|--------------------------------------------------------------|-----------|------------------|-----------|------------------|------------|
|     |                                                              | 1         |                  | 2         |                  | 3          |
| (क) | अधिकारियों तथा कर्मचारियों की कुल संख्या                     |           |                  |           |                  |            |
| (ख) | उपर्युक्त (क) में से हिंदी का ज्ञान प्राप्त अधिकारी/कर्मचारी | कार्यसाधक | प्रवीणता प्राप्त | कार्यसाधक | प्रवीणता प्राप्त |            |
|     |                                                              |           |                  |           |                  |            |
| (ग) | कितने कर्मी हिंदी भाषा का प्रशिक्षण ले रहे हैं ?             |           |                  |           |                  |            |
| (घ) | हिंदी में प्रशिक्षण के लिए शेष                               |           |                  |           |                  |            |

### 2(ii) हिंदी आशुलिपि/टंकण का ज्ञान

|     |                                 | कुल संख्या | हिंदी में प्रशिक्षित कर्मिकों की संख्या | प्रशिक्षितों में से कितने हिंदी में काम करते हैं । | प्रशिक्षण के लिए शेष |
|-----|---------------------------------|------------|-----------------------------------------|----------------------------------------------------|----------------------|
|     |                                 | 1          | 2                                       | 3                                                  | 4                    |
| (क) | आशुलिपिक                        |            |                                         |                                                    |                      |
| (ख) | टंकक/लिपिक/सहायक अनुभाग अधिकारी |            |                                         |                                                    |                      |
| (ग) | कर/पोस्टल सहायक आदि             |            |                                         |                                                    |                      |

### 2(iii) अनुवाद का ज्ञान

|     |                                                   | अधिकारी | कर्मचारी | कुल संख्या |
|-----|---------------------------------------------------|---------|----------|------------|
| (क) | कुल अधिकारी/कर्मचारी जो अनुवाद कार्य करते हैं ।   |         |          |            |
| (ख) | उक्त (क) में से अनुवाद संबंधी प्रशिक्षण प्राप्त । |         |          |            |
| (ग) | कितनों को प्रशिक्षण दिया जाना शेष है ।            |         |          |            |

### 3. कंप्यूटर पर हिंदी में काम करने के लिए प्रशिक्षण

| कुल अधिकारियों/कर्मचारियों की संख्या | कंप्यूटर पर हिंदी में प्रशिक्षितों की संख्या | कंप्यूटर पर हिंदी में काम करने वालों की संख्या |
|--------------------------------------|----------------------------------------------|------------------------------------------------|
| 1                                    | 2                                            | 3                                              |
|                                      |                                              |                                                |

#### 4. कंप्यूटर/लैपटाप से संबंधित विवरण

| कम्प्यूटर/लैपटाप की कुल संख्या | हिंदी सक्षम (enabled) कम्प्यूटर/लैपटाप की संख्या |
|--------------------------------|--------------------------------------------------|
| 1                              | 2                                                |
|                                |                                                  |
|                                |                                                  |

#### 5. कोड, मैनुअल, मानकीकृत प्रपत्र आदि

|                                                              | कुल संख्या | द्विभाषी |
|--------------------------------------------------------------|------------|----------|
|                                                              | 1          | 2        |
| (क) अधिनियम/नियम/कार्यालयीन कोड/मैनुअल/प्रक्रिया साहित्य आदि |            |          |
| (ख) मानकीकृत प्रपत्र                                         |            |          |

#### 6. राजभाषा नियम, 1976 के नियम 8(4) के अंतर्गत सम्पूर्ण कार्य हिंदी में करने हेतु कितने कार्मिकों को व्यक्तिशः आदेश जारी किए गए

\_\_\_\_\_

#### 7. प्रशिक्षण कार्यक्रम (केवल प्रशिक्षण संस्थानों के लिए)

| प्रशिक्षण की अवधि (सभी प्रशिक्षण कार्यक्रमों की कुल अवधि) | प्रशिक्षण की अवधि (घंटों में) |                               |                                     |
|-----------------------------------------------------------|-------------------------------|-------------------------------|-------------------------------------|
|                                                           | हिंदी में दिए गए प्रशिक्षण    | अंग्रेजी में दिए गए प्रशिक्षण | मिली जुली भाषा में दिए गए प्रशिक्षण |
| 1                                                         | 2                             | 3                             | 4                                   |
|                                                           |                               |                               |                                     |

#### 8. वर्ष के दौरान किए गए राजभाषा से संबंधित निरीक्षण

(क) (i) अनुभागों की कुल संख्या

\_\_\_\_\_

(ii) इनमें से निरीक्षित अनुभागों की संख्या

\_\_\_\_\_

(ख) (i) अधीनस्थ कार्यालयों इत्यादि (यदि कोई हो) की कुल संख्या

\_\_\_\_\_

(ii) इनमें से निरीक्षित कार्यालयों की संख्या

\_\_\_\_\_

#### 9. पत्रिकाओं आदि का प्रकाशन

| कुल संख्या | हिंदी में | अंग्रेजी में |
|------------|-----------|--------------|
| 1          | 2         | 3            |
|            |           |              |

#### 10. हिंदी पुस्तकों की खरीद (सीडी, डीवीडी, डाक्यूमेंट्री तथा ई-बुक सहित)

(i) वर्ष के दौरान पुस्तकों की खरीद पर कुल व्यय

.....

(ii) हिंदी की पुस्तकों की खरीद पर व्यय

.....

#### 11. उप सचिव/समकक्ष एवं उनसे उच्च स्तर के अधिकारियों द्वारा हिंदी में कार्य

| अधिकारियों की कुल संख्या | हिंदी जानने वाले अधिकारियों की संख्या | कॉलम(2) में से हिंदी में कार्य करने वालों की संख्या |                        |                              |                              |                             |                     |
|--------------------------|---------------------------------------|-----------------------------------------------------|------------------------|------------------------------|------------------------------|-----------------------------|---------------------|
|                          |                                       | नहीं करते हैं                                       | 25 प्रतिशत तक करते हैं | 26 से 50 प्रतिशत तक करते हैं | 51 से 75 प्रतिशत तक करते हैं | 76 प्रतिशत से अधिक करते हैं | शत-प्रतिशत करते हैं |
| 1                        | 2                                     | 3                                                   | 4                      | 5                            | 6                            | 7                           | 8                   |
|                          |                                       |                                                     |                        |                              |                              |                             |                     |

**12. हिंदी जानने वाले(प्रवीणता या कार्यसाधक ज्ञान प्राप्त) उप सचिव/समकक्ष से नीचे के स्तर के कार्मिकों द्वारा हिंदी में कार्य**

| कार्मिकों की कुल संख्या | हिंदी जानने वाले कार्मिकों की संख्या | कॉलम(2) में से हिंदी में कार्य करने वालों की संख्या |                        |                              |                              |                             |                     |
|-------------------------|--------------------------------------|-----------------------------------------------------|------------------------|------------------------------|------------------------------|-----------------------------|---------------------|
|                         |                                      | नहीं करते हैं                                       | 25 प्रतिशत तक करते हैं | 26 से 50 प्रतिशत तक करते हैं | 51 से 75 प्रतिशत तक करते हैं | 76 प्रतिशत से अधिक करते हैं | शत-प्रतिशत करते हैं |
| 1                       | 2                                    | 3                                                   | 4                      | 5                            | 6                            | 7                           | 8                   |
|                         |                                      |                                                     |                        |                              |                              |                             |                     |

**13. हिंदी के पद**

| पदनाम | पदों की संख्या |       |
|-------|----------------|-------|
|       | स्वीकृत        | रिक्त |
| 1     | 2              | 3     |
|       |                |       |

**14. वेबसाइट** (संगत स्थान पर ✓ चिन्हित करें)

| वेबसाइट का पता | केवल अंग्रेजी में | आंशिक रूप से द्विभाषी | पूरी तरह से द्विभाषी |
|----------------|-------------------|-----------------------|----------------------|
| 1              | 2                 | 3                     | 4                    |
|                |                   |                       |                      |

**15. वर्ष के दौरान राजभाषा नीति के कार्यान्वयन से सम्बन्धित अन्य विशिष्ट उपलब्धियों का संक्षिप्त विवरण:-**

- (क) हिंदी दिवस/ सप्ताह/पखवाड़ा/माह(कब से कब तक) \_\_\_\_\_
- (ख) हिंदी संगोष्ठी की तिथि और विषय \_\_\_\_\_
- (ग) उपर्युक्त (क) के अलावा हिंदी में अन्य आयोजन की तिथि और विषय (यदि कोई हो) \_\_\_\_\_

**16. उल्लिखित आँकड़ों की सत्यता के संबंध में प्रमाण-पत्र संलग्न है ।**

मंत्रालय/विभाग/संगठन की विभागीय राजभाषा कार्यान्वयन समिति के अध्यक्ष का नाम -----

पदनाम -----

दूरभाष नम्बर -----

फैक्स नम्बर -----

ई-मेल का पता -----

**नोट :** कोई भी कॉलम खाली न छोड़ा जाए और सूचना स्पष्ट रूप से दी जाए ।



प्रमाण-पत्र

कार्यालय कोड : .....

वित्तीय वर्ष : .....

“मैं यह प्रमाणित करता हूं कि संलग्न ..... को समाप्त तिमाही प्रगति रिपोर्ट(भाग-11) में दी गई सूचना उपलब्ध अभिलेखों के आधार पर बनाई गई है तथा मेरी जानकारी के अनुसार पूर्णतया सत्य है । मैं यह अच्छी तरह समझता हूं कि राजभाषा अधिनियम, 1963 एवं राजभाषा नियम, 1976 के उपबंधों में दिए गए निदेशों के समुचित अनुपालन की जिम्मेदारी अधोहस्ताक्षरी की है । यदि किसी स्टेज पर रिपोर्ट में भरे गए आंकड़े असत्य अथवा बढ़ा-चढ़ा कर दिखाए गए पाए जाते हैं तो इस कार्यालय को अगले 03 वर्षों के लिए राजभाषा पुरस्कार से वंचित कर दिया जाएगा तथा गलत सूचना देने के लिए कार्रवाई हेतु मामला मेरे नियंत्रक कार्यालय/मंत्रालय के संज्ञान में भी लाया जाएगा । ”

(मोहर सहित हस्ताक्षर)

मंत्रालय/विभाग/संगठन की राजभाषा कार्यान्वयन समिति के अध्यक्ष का नाम.....

पदनाम.....

कार्यालय का नाम.....

दूरभाष/फैक्स.....

ई-मेल का पता.....

तिथि :-

स्थान :-

नोट - उक्त हस्ताक्षरित प्रमाण-पत्र की पी.डी.एफ. सॉफ्टकापी तिमाही प्रगति रिपोर्ट के साथ अनिवार्य रूप से लोड की जाए अन्यथा आपकी रिपोर्ट अधूरी समझी जाएगी ।



**मुख्य आयुक्त का कार्यालय**  
**Office of the Chief Commissioner**  
**सीमा शुल्क एवं केन्द्रीय कर, विशाखापट्टणम क्षेत्र**  
**Customs & Central Tax, Visakhapatnam Zone**  
**प्रथम तल, जीएसटी भवन, पत्तन क्षेत्र, विशाखापट्टणम - 530035**  
**1<sup>st</sup> Floor, GST Bhavan, Port Area, Visakhapatnam - 530035**



(P): 0891-2568837 (F) 0891-2561942

email : ccu-cexvzg@nic.in

//आर.टी.आई. मामला/**RTI MATTER**// //ई-आफिस ईमेल के जरिए/**Through E-office Email**//  
 सेवा में /To,  
 Shri Manoj Balkrishna Patil,  
 Bungalow Number 10, East Street Camp,  
 Next to Lashkar Police Quarters, Pune -411001  
 State-Maharashtra (Email: patilmanojpm12@gmail.com)  
 महोदय/ Sir,

**विषय/Sub:** Information sought under RTI Act 2005- Application filed by  
 Shri Manoj Balkrishna Patil - Regarding

\*\*\*\*\*

Please refer to your online RTI application which was registered vide Reg. No. CECVZ/R/T/25/00148/2 dated 15.05.2025.

**2.** In this regard, point wise reply to your queries (pertaining to this office) is furnished hereunder:

**-Point (A) & (B):** Not Applicable

**-Point (C):** Office of the Chief Commissioner of Customs & Central Tax, Visakhapatnam Zone, GST Bhavan, Port Area, Visakhapatnam.

**-Point (D), (E) & (F):** Not Applicable

**-Point (G):** It is submitted that the Chief Commissioner's Office is not mandated to submit quarterly report on the progressive use of the Hindi, either to DGPM or Board. Commissionerates submit their report directly to the DGPM, New Delhi and copy of the same is forwarded to the Deputy Director, Regional Implementation Office, O.L. Department, Bangalore and the Chief Commissioner's Office.

As far as compliance of section 3(3) of the Official Language Act, 1963, is concerned, the same is being complied properly in this office.

**3.** If you are not satisfied with this reply, you may file an appeal before the Appellate Authority within 30 days of receipt of this letter. The details of the Appellate Authority are furnished hereunder:

*Shri Kakarala Prasanth Kumar, Additional Commissioner,  
 Office of the Chief Commissioner of Customs & Central Tax,  
 GST Bhavan, Port Area, Visakhapatnam-530035.*

Signed by

Gosu Ramesh

Date: 27-05-2025 12:52:48

(गोसु रमेश / **GOSU RAMESH**)

उप आयुक्त / **Deputy Commissioner**  
 केन्द्रीय लोक सूचना अधिकारी/**CPIO**

| RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                         |                      |
|---------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|----------------------|
| Registration Number<br>(पंजीकरण संख्या) :                                                                           | CECVZ/R/T/25/00159/2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Date of Receipt<br>(प्राप्ति की तारीख) :                | 19/05/2025           |
| Transferred From (से स्थानांतरित):                                                                                  | Chief Commissioner of Central Excise & Customs (Visakhapatnam Zone) on 20/05/2025 With Reference Number : CECVZ/R/T/25/00159                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                         |                      |
| Remarks(टिप्पणी) :                                                                                                  | Pertains to you.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                         |                      |
| Type of Receipt (रसीद का प्रकार) :                                                                                  | Electronically Transferred from Other Public Authority                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Language of Request<br>(अनुरोध की भाषा) :               | English              |
| Name (नाम) :                                                                                                        | MANOJ BALKRISHNA PATIL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Gender (लिंग) :                                         | Male                 |
| Address (पता) :                                                                                                     | Bungalow Number 10,East Street Camp, Next to Lashkar Police Quarters, Pune 411001, Pin:411001                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                         |                      |
| State (राज्य) :                                                                                                     | Maharashtra                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Country (देश) :                                         | India                |
| Phone Number (फोन नंबर) :                                                                                           | +91-9823541101                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Mobile Number<br>(मोबाईल नंबर) :                        | +91-9823541101       |
| Email-ID (ईमेल-आईडी) :                                                                                              | patilmanojpm12@gmail.com                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                         |                      |
| Status (स्थिति)<br>(Rural/Urban) :                                                                                  | Urban                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Education Status :                                      |                      |
| Requester Letter Number<br>(निवेदक पत्र संख्या) :                                                                   | Details not provided                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Letter Date :                                           | Details not provided |
| Is Requester Below Poverty Line ?<br>(क्या आवेदक गरीबी रेखा से नीचे का है?) :                                       | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Citizenship Status<br>(नागरिकता)                        | Indian               |
| Amount Paid (राशि का भुगतान) :                                                                                      | 0 (Received by Central Board of Excise and Customs - Central Excise)<br>(original recipient)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Mode of Payment<br>(भुगतान का प्रकार)                   | Payment Gateway      |
| Does it concern the life or Liberty of a Person?<br>(क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?) : | No(Normal)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Request Pertains to<br>(अनुरोध निम्नलिखित संबंधित है) : | GOSU RAMESH (CCO)    |
| Information Sought<br>(जानकारी मांगी):                                                                              | As a Indian citizen I am one of the end user of services and buyer of goods amongst crores of Indians . Failing to fully complete tasks in life can lead to various negative consequences. The following are seven potential outcomes:<br>1. Our reputation can be negatively affected when we fail to deliver on our promises, which can make others see us as unreliable or untrustworthy.<br>2. Incomplete work can lead to frustration and disappointment in others, which can cause strain or damage in our relationships.<br>3. Employers may be hesitant to promote or hire us if they perceive that we struggle with completing tasks, which can |                                                         |                      |

limit our career prospects.

4. We may miss out on potential personal or professional opportunities when we leave work incomplete.

5. Unfinished work can cause stress, anxiety, and even depression as we worry about the unfinished tasks.

6. Incomplete work can lead to a backlog of unfinished tasks, which can decrease our overall productivity.

7. Incomplete work may lead to financial losses if it involves a GST tax obligation on business deal or project that has not been completed.

Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES/ DRI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)of RTI Act 2005 providing the information (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE(E) NAME & PLACE OF THE DIVISION OF CENTAL EXCISE & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST/CUSTOMS AUDIT OR NAME & PLACE OF THE DIVISION / AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST/CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (G) PLEASE PROVIDE ME INFORMATION REGARDING (1) TOTAL NUMBER OF RTI APPLICATIONS RECEIVED IN THE RESPECTIVE OFFICE F. Y. WISE FROM 1/7/2017 TILL 31/3 / 2020 ( 2) TOTAL NUMBER OF RTI APPLICATIONS FOR WHICH ACKNOWLEDGEMENT WAS ISSUED BY RESPECTIVE OFFICE IN COMPLIANCE WITH CBIC CITIZEN CHARTER POLICY (3) TOTAL NUMBER OF RTI APPLICATIONS UNDER SECTION 3 OF RTI ACT 2005 FOR WHICH ACKNOWLEDGEMENT WAS NO ISSUED BY RESPECTIVE OFFICE IN CONTRAVENTION OF CBIC CITIZEN CHARTER POLICY. PLEASE PROVIDE ME INFORMATION FOR POINT (G)-(1)TO (3) FOR ALL THE OFFICES MENTIONED AT POINT (A) TO (F) FINANCIAL YEAR WISE FROM 1/7/2017 TO 31/3/2020 ON MY MAIL ID patilmanojpm12@gmail.com

**Original RTI Text  
(मूल आरटीआई पाठ):**

As a Indian citizen I am one of the end user of services and buyer of goods amongst crores of Indians . Failing to fully complete tasks in life can lead to various negative consequences. The following are seven potential outcomes:

1. Our reputation can be negatively affected when we fail to deliver on our promises, which can make others see us as unreliable or untrustworthy.

2. Incomplete work can lead to frustration and disappointment in others, which can cause strain or damage in our relationships.

3. Employers may be hesitant to promote or hire us if they perceive that we struggle with completing tasks, which can limit our career prospects.

4. We may miss out on potential personal or professional opportunities when we leave work incomplete.

5. Unfinished work can cause stress, anxiety, and even depression as we worry about the unfinished tasks.

6. Incomplete work can lead to a backlog of unfinished tasks,

which can decrease our overall productivity.

7. Incomplete work may lead to financial losses if it involves a GST tax obligation on business deal or project that has not been completed.

Therefore please provide me the following information under section 3 0f the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES/ DRI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)0f RTI Act 2005 providing the information (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE(E) NAME & PLACE OF THE DIVISION OF CENTAL EXCISE & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST/CUSTOMS AUDIT OR NAME & PLACE OF THE DIVISION / AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST/CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (G) PLEASE PROVIDE ME INFORMATION REGARDING (1) TOTAL NUMBER OF RTI APPLICATIONS RECEIVED IN THE RESPECTIVE OFFICE F. Y. WISE FROM 1/7/2017 TILL 31/3 / 2020 ( 2) TOTAL NUMBER OF RTI APPLICATIONS FOR WHICH ACKNOWLEDGEMENT WAS ISSUED BY RESPECTIVE OFFICE IN COMPLIANCE WITH CBIC CITIZEN CHARTER POLICY (3) TOTAL NUMBER OF RTI APPLICATIONS UNDER SECTION 3 OF RTI ACT 2005 FOR WHICH ACKNOWLEDGEMENT WAS NO ISSUED BY RESPECTIVE OFFICE IN CONTRAVENTION OF CBIC CITIZEN CHARTER POLICY. PLEASE PROVIDE ME INFORMATION FOR POINT (G)-(1)TO (3) FOR ALL THE OFFICES MENTIONED AT POINT (A) TO (F) FINANCIAL YEAR WISE FROM 1/7/2017 TO 31/3/2020 ON MY MAIL ID patilmanojpm12@gmail.com

# RTI | Government Cannot Deny Information On The Ground That It Will Take Time To Collate It: Delhi HC





**मुख्य आयुक्त का कार्यालय**  
**Office of the Chief Commissioner**  
**सीमा शुल्क एवं केन्द्रीय कर, विशाखापट्टणम क्षेत्र**  
**Customs & Central Tax, Visakhapatnam Zone**  
**प्रथम तब, जीएसटी भवन, पत्तन क्षेत्र, विशाखापट्टणम - 530035**  
**1<sup>st</sup> Floor, GST Bhavan, Port Area, Visakhapatnam - 530035**



(P): 0891-2568837 (F) 0891-2561942

email : ccu-cexvzg@nic.in

//आरटीआई मामला/RTI MATTER// //ई-आफिस ईमेल के जरिए/ Through E-Office Email//

सेवा में /To,

Shri Manoj Balkrishna Patil,  
 Bungalow Number 10, East Street Camp,  
 Next to Lashkar Police Quarters, Pune, Pin: 411001,  
 State- Maharashtra (**Email Id:** patilmanojpm12@gmail.com)

महोदय/Sir,

**विषय/Sub:** Information sought under RTI Act 2005- Application filed by  
 Shri Manoj Balkrishna Patil - Regarding

\*\*\*\*\*

Please refer to your RTI application which was registered vide Registration Number CECVZ/R/T/25/00159/2 dated 19.05.2025.

**2.** In this regard, point-wise reply to your queries (pertaining to this office) is furnished hereunder:

**-Point (A) & (B):** Not Applicable.

**-Point (C):** Office of the Chief Commissioner of Customs & Central Tax, Visakhapatnam Zone, GST Bhavan, Port Area, Visakhapatnam.

**-Point (D), (E) & (F):** Not Applicable.

**-Point (G) - (1):**

| Financial Year                     | Total number of RTI applications received |
|------------------------------------|-------------------------------------------|
| 01.07.2017 to 31.03.2018           | 43                                        |
| 2018-19 (01.04.2018 to 31.03.2019) | 56                                        |
| 2019-20 (01.04.2019 to 31.03.2020) | 46                                        |

**-Point (G)- (2) & (3):** No such details are available/maintained but all the applications were attended as per the RTI provisions.

**3.** If you are not satisfied with this reply, you may file an appeal before the Appellate Authority within 30 days of receipt of this letter. The details of the Appellate Authority are furnished hereunder:

Shri Kakarala Prasanth Kumar, Additional Commissioner,  
 Office of the Chief Commissioner of Customs & Central Tax,  
 GST Bhavan, Port Area, Visakhapatnam-530035

Signed by

Gosu Ramesh

Date: 27-05-2025 12:59:06

(गोसु रमेश / GOSU RAMESH)

उप आयुक्त /Deputy Commissioner  
 केन्द्रीय लोक सूचना अधिकारी/CPIO



|                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |                                                      |                      |
|------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|------------------------------------------------------|----------------------|
| RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |                                                      |                      |
| Registration Number<br>(पंजीकरण संख्या) :                                                                        | CECVZ/R/T/25/00160/2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  | Date of Receipt (प्राप्ति की तारीख) :                | 19/05/2025           |
| Transferred From (से स्थानांतरित):                                                                               | Chief Commissioner of Central Excise & Customs (Visakhapatnam Zone) on 20/05/2025 With Reference Number : CECVZ/R/T/25/00160                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                      |                      |
| Remarks(टिप्पणी) :                                                                                               | Pertains to you.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |                                                      |                      |
| Type of Receipt (रसीद का प्रकार) :                                                                               | Electronically Transferred from Other Public Authority                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  | Language of Request (अनुरोध की भाषा) :               | English              |
| Name (नाम) :                                                                                                     | MANOJ BALKRISHNA PATIL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  | Gender (लिंग) :                                      | Male                 |
| Address (पता) :                                                                                                  | Bungalow Number 10,East Street Camp, Next to Lashkar Police Quarters, Pune 411001, Pin:411001                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |                                                      |                      |
| State (राज्य) :                                                                                                  | Maharashtra                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Country (देश) :                                      | India                |
| Phone Number (फोन नंबर) :                                                                                        | +91-9823541101                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  | Mobile Number (मोबाईल नंबर) :                        | +91-9823541101       |
| Email-ID (ईमेल-आईडी) :                                                                                           | patilmanojpm12@gmail.com                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |                                                      |                      |
| Status (स्थिति) (Rural/Urban) :                                                                                  | Urban                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  | Education Status :                                   |                      |
| Requester Letter Number(निवेदक पत्र संख्या) :                                                                    | Details not provided                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  | Letter Date :                                        | Details not provided |
| Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) :                                       | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  | Citizenship Status (नागरिकता)                        | Indian               |
| Amount Paid (राशि का भुगतान) :                                                                                   | 0 (Received by Central Board of Excise and Customs - Central Excise) (original recipient)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  | Mode of Payment (भुगतान का प्रकार)                   | Payment Gateway      |
| Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?) : | No(Normal)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  | Request Pertains to (अनुरोध निम्नलिखित संबंधित है) : | GOSU RAMESH (CCO)    |
| Information Sought (जानकारी मांगी):                                                                              | As a Indian citizen I AM ALSO AN INDIRECT TAXPAYER . THE RTI ACT 2005 is a big step towards making the citizens informed about the activities of the Government. In transparent governance it is to ensure that RTI APPLICATIONS are handled effectively which is an integral feature of good governance . AS PER LETTER F. No. 3(4)/20IS-Coord.(RTI) Dated the 18 th July, 2016 by ROBERT C. TULLY DIRECTOR & CPIO Office of the Development Commissioner Micro, Small & Medium Enterprises Government of India (Coord. Section) A Wing 7th Floor Nirman Shawan, New Delhi had issued warning about Irrelevant answering to queries under RTI Act and forwarding |  |                                                      |                      |

of reply without approval of Competent Authority. He has informed his subordinate offices that section 5 (I) of the RTI Act which prescribes designating CPIOs and ACPIOs to deal with RTI applications. The implication of this section is that only a designated CPIO could reply to an RTI application and in his absence, this function would be performed by a designated ACPIO. He has further directed to ensure that all RTI applications received in their office are disposed of only by the CPIO and It may also be kept in mind that it is not the responsibility of the First Appellate Authority to reply or to furnish information in response to RTI applications and his duty is only to adjudicate. Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA from 1/4/2023 to 31/03/2024 which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)Of RTI Act 2005 providing the information (A) NAME & PLACE OF THE DGGI/OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTRAL EXCISE & CGST (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTRAL EXCISE & CGST (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE (E) NAME & PLACE OF THE DIVISION OF CENTRAL EXCISE & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST OR NAME & PLACE OF THE DIVISION WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST AUDIT WHICHEVER IS APPLICABLE (G) PLEASE PROVIDE ME COPY OF ALL RTI REPLIES WHEREIN RTI REPLY WAS GIVEN BY ANOTHER OFFICER OR ACPIO INSTEAD OF DESIGNATED CPIO OF RESPECTIVE OFFICE IN CONTRAVENTION OF SECTION 5 OF RTI ACT 2005 (H) PLEASE PROVIDE ME COPY OF WARNING LETTER ISSUED BY DISCIPLINARY AUTHORITY TO ERRANT OFFICER WHO HAS REPLIED RTI APPLICATION IN CONTRAVENTION OF SECTION 5 OF THE RTI ACT 2005 ALTHOUGH HE IS NEITHER ACPIO NOR CPIO OF RESPECTIVE OFFICE. Please provide me the information for point ( G ) & (H) from 1/4/2023 to 31/03/2024 separately for offices mentioned at (A), (B), (C), (D) , (E) & (F) on my mail id patilmanojpm12@gmail.com

**Original RTI Text  
(मूल आरटीआई पाठ):**

As a Indian citizen I AM ALSO AN INDIRECT TAXPAYER . THE RTI ACT 2005 is a big step towards making the citizens informed about the activities of the Government. In transparent governance it is to ensure that RTI APPLICATIONS are handled effectively which is an integral feature of good governance . AS PER LETTER F. No. 3(4)/20IS-Coord.(RTI) Dated the 18 th July, 2016 by ROBERT C. TULLY DIRECTOR & CPIO Office of the Development Commissioner Micro, Small & Medium Enterprises Government of India (Coord. Section) A Wing 7th Floor Nirman Shawan, New Delhi had issued warning about Irrelevant answering to queries under RTI Act and forwarding of reply without approval of Competent Authority. He has informed his subordinate offices that section 5 (I) of the RTI Act which prescribes designating CPIOs and ACPIOs to deal with RTI applications. The implication of this section is that only a designated CPIO could reply to an RTI application and in his absence, this function would be performed by a designated ACPIO. He has further directed to ensure that all RTI applications received in their office are disposed of only by the CPIO and It may also be kept in mind that it is not the responsibility of the First Appellate Authority to reply or to

furnish information in response to RTI applications and his duty is only to adjudicate. Therefore please provide me the following information under section 3 Of the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA from 1/4/2023 to 31/03/2024 which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)0f RTI Act 2005 providing the information (A) NAME & PLACE OF THE DGGI/OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTRAL EXCISE & CGST (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTRAL EXCISE & CGST (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE (E) NAME & PLACE OF THE DIVISION OF CENTRAL EXCISE & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST OR NAME & PLACE OF THE DIVISION WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST AUDIT WHICHEVER IS APPLICABLE (G) PLEASE PROVIDE ME COPY OF ALL RTI REPLIES WHEREIN RTI REPLY WAS GIVEN BY ANOTHER OFFICER OR ACPIO INSTEAD OF DESIGNATED CPIO OF RESPECTIVE OFFICE IN CONTRAVENTION OF SECTION 5 OF RTI ACT 2005 (H) PLEASE PROVIDE ME COPY OF WARNING LETTER ISSUED BY DISCIPLINARY AUTHORITY TO ERRANT OFFICER WHO HAS REPLIED RTI APPLICATION IN CONTRAVENTION OF SECTION 5 OF THE RTI ACT 2005 ALTHOUGH HE IS NEITHER ACPIO NOR CPIO OF RESPECTIVE OFFICE. Please provide me the information for point ( G) & (H) from 1/4/2023 to 31/03/2024 separately for offices mentioned at (A), (B), (C), (D) , (E) & (F) on my mail id patilmanojpm12@gmail.com

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F. No. 3(4)/2015-Coord.(RTI)  
Government of India  
Office of the Development Commissioner  
Micro, Small & Medium Enterprises  
(Coord. Section)

'A' Wing 7th Floor  
Nirman Bhawan, New Delhi

Dated the 18<sup>th</sup> July, 2016

To

Shri B.N. Sudhakara,  
Director,  
MSME-DI, Ahmedabad

Subject: Irrelevant answering to queries under RTI Act and forwarding of reply without approval of Competent Authority.

Sir,

I am directed to refer to your letter No. DIR/MSMEDI/ABD/1/16-17/178 dated 27.06.2016 on the above subject, wherein you have mentioned a case of your office, where a reply to an RTI application was given by an official other than the designated CPIO. To this extent, you have sought clarifications whether such an eventuality could occur and also without the approval of the CPIO/Director.

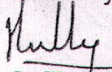
In this connection, your attention is invited to section 5 (1) of the RTI Act which prescribes designating CPIOs and ACPIOs to deal with RTI applications. The implication of this section is that only a designated CPIO could reply to an RTI application and in his absence, this function would be performed by a designated ACPIO.

In your letter, you have mentioned that a note was written by the CPIO to the AD for replying to the RTI application. This is in clear violation of the RTI Act, since the powers/duties of a CPIO cannot be delegated and hence the Act prescribes for designating ACPIOs.

So far as obtaining the approval of a higher authority before replying to an RTI Application, it is to state that the role of an CPIO is quasi-judicial by nature and power has been vested in him through an Act passed by Parliament and hence the CPIO is not required to obtain approval and he becomes responsible for the content of the reply furnished in response to an RTI application. Secondly, the authority above the CPIO is normally designated as the First Appellate Authority, whose job is to adjudicate in a dispute that may arise between an appellant and the CPIO and hence his approval of the reply at the initial stage may create a conflict of interest at the time of a first appeal proffered by an appellant.

In view of the above, you are advised to ensure that all RTI applications received in your office are disposed of only by the CPIO and such cases as the one mentioned by you do not recur. It may also be kept in mind that it is not the responsibility of the First Appellate Authority to reply or to furnish information in response to RTI applications and his duty is only to adjudicate.

Yours faithfully

  
(Robert C. Tully)  
Director & CPIO

Copy to All MSME DIs/TCs/TSs for information.





मुख्य आयुक्त का कार्यालय  
Office of the Chief Commissioner  
सीमा शुल्क एवं केन्द्रीय कर, विशाखापट्टणम क्षेत्र  
Customs & Central Tax, Visakhapatnam Zone  
प्रथम तब, जीएसटी भवन, पत्तन क्षेत्र, विशाखापट्टणम - 530035  
1<sup>st</sup> Floor, GST Bhavan, Port Area, Visakhapatnam - 530035



(P): 0891-2568837 (F) 0891-2561942

email : ccu-cexvzg@nic.in

//आरटीआई मामला/RTI MATTER// //ई-आफिस ईमेल के जरिए/ Through E-Office Email//

सेवा में /To,

Shri Manoj Balkrishna Patil,  
Bungalow Number 10, East Street Camp,  
Next to Lashkar Police Quarters,  
Pune, Pin: 411001 (Maharashtra).  
(Email Id: patilmanojpm12@gmail.com)

महोदय/Sir,

**विषय/Sub:** Information sought under RTI Act 2005- Application filed  
by Shri Manoj Balkrishna Patil - Regarding

\*\*\*\*\*

Please refer to your online RTI application registered vide Registration Number  
CECVZ/R/T/25/00160/2 dated 19.05.2025.

2. In this regard, point wise reply to your queries (pertaining to this office) is  
furnished hereunder:

**-Point (A), (B):** Not Applicable.

**-Point (C):** Office of the Chief Commissioner of Customs & Central Tax,  
Visakhapatnam Zone, GST Bhavan, Port Area, Visakhapatnam.

**-Point (D), (E) & (F):** Not Applicable.

**-Point (G) & (H):** Nil.

3. If you are not satisfied with this reply, you may file an appeal before the  
Appellate Authority within 30 days of receipt of this letter. The details of the  
Appellate Authority are furnished hereunder:

Shri Kakarala Prasanth Kumar, Additional Commissioner,  
Office of the Chief Commissioner of Customs & Central Tax,  
GST Bhavan, Port Area, Visakhapatnam-530035

Signed by

Gosu Ramesh

Date: 27-05-2025 12:57:45

(गोसु रमेश / GOSU RAMESH)

उप आयुक्त /Deputy Commissioner

केन्द्रीय लोक सूचना अधिकारी /CPIO

|                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                      |                                       |            |
|------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|---------------------------------------|------------|
| RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                      |                                       |            |
| Registration Number<br>(पंजीकरण संख्या) :                                                                        | CECVZ/R/T/25/00164/2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                      | Date of Receipt (प्राप्ति की तारीख) : | 19/05/2025 |
| Transferred From (से स्थानांतरित):                                                                               | Chief Commissioner of Central Excise & Customs (Visakhapatnam Zone) on 20/05/2025 With Reference Number : CECVZ/R/T/25/00164                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                      |                                       |            |
| Remarks(टिप्पणी) :                                                                                               | Pertains to you.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                      |                                       |            |
| Type of Receipt (रसीद का प्रकार) :                                                                               | Electronically Transferred from Other Public Authority                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Language of Request (अनुरोध की भाषा) :               | English                               |            |
| Name (नाम) :                                                                                                     | MANOJ BALKRISHNA PATIL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Gender (लिंग) :                                      | Male                                  |            |
| Address (पता) :                                                                                                  | Bungalow Number 10,East Street Camp, Next to Lashkar Police Quarters, Pune 411001, Pin:411001                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                      |                                       |            |
| State (राज्य) :                                                                                                  | Maharashtra                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Country (देश) :                                      | India                                 |            |
| Phone Number (फोन नंबर) :                                                                                        | +91-9823541101                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Mobile Number (मोबाईल नंबर) :                        | +91-9823541101                        |            |
| Email-ID (ईमेल-आईडी) :                                                                                           | patilmanojpm12@gmail.com                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                      |                                       |            |
| Status (स्थिति) (Rural/Urban) :                                                                                  | Urban                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Education Status :                                   |                                       |            |
| Requester Letter Number(निवेदक पत्र संख्या) :                                                                    | Details not provided                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Letter Date :                                        | Details not provided                  |            |
| Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) :                                       | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Citizenship Status (नागरिकता)                        | Indian                                |            |
| Amount Paid (राशि का भुगतान) :                                                                                   | 0 (Received by Central Board of Excise and Customs - Central Excise) (original recipient)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Mode of Payment (भुगतान का प्रकार)                   | Payment Gateway                       |            |
| Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?) : | No(Normal)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Request Pertains to (अनुरोध निम्नलिखित संबंधित है) : | GOSU RAMESH (CCO)                     |            |
| Information Sought (जानकारी मांगी):                                                                              | I am an Indian citizen . I am one of the end user of services and buyer of goods amongst crores of Indians who are ultimately paying CENTRAL EXCISE DUTY(ON PETROL & DIESEL) GOODS AND SERVICE TAX /CUSTOMS DUTY (which is a milestone in the economics landscape of India)to the Union Government Of India. Every nations expenses like salaries of government servants , office equipments, instruments provided to govt. offices depend entirely on the nations taxpayers. The right to information is a fundamental right. In 1976, in the Raj Narain vs the State of Uttar Pradesh case, the Supreme Court ruled that Right to information will be treated as a fundamental right under article |                                                      |                                       |            |



19 (1) of the Indian Constitution. THE RTI ACT 2005 is a big step towards making the citizens informed about the activities of the Government. Needless to say that doing proper use of the RTI Act 2005 by the people will speed up development and bring transparency in the administration. Therefore please provide me the following information under section 3 0f the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES/ DRI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)0f RTI Act 2005 providing the information on my mailidpatilmanojpm12@gmail.com (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE(E) NAME & PLACE OF THE DIVISION OF CENTAL EXCISE & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST/CUSTOMS AUDIT OR NAME & PLACE OF THE DIVISION / AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST/CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (G ) PLEASE PROVIDE ME A COPY OF HINDI TIMAAHEE REPORT (QUARTERLY REPORT ) FOR THE QUARTER ENDING MARCH 2024 IN COMPLIANCE WITH SECTION 3(3) OF OFFICIAL LANGUAGES ACT,1963 BY WHICH IT IS MADE COMPULSORY BY MINISTRY OF HOME AFFAIRS NEW DELHI . Please provide me the information for point (G) separately for offices mentioned at (A), (B), (C), (D) (E) & (F) on my mail id patilmanojpm12@gmail.com ( HINDI TIMAAHEE REPORT (QUARTERLY REPORT ) FOR THE QUARTER ENDING MARCH 2024 sent from office (F) to office ( E ) , from office (E) to office ( D ) , from office (D) to office ( C ) & from office (C),(B) & (A) to CBIC NEW DELHI / MHA ) on my mail id patilmanojpm12@gmail.com

**Original RTI Text  
(मूल आरटीआई पाठ):**

I am an Indian citizen . I am one of the end user of services and buyer of goods amongst crores of Indians who are ultimately paying CENTRAL EXCISE DUTY(ON PETROL & DIESEL) GOODS AND SERVICE TAX /CUSTOMS DUTY (which is a milestone in the economics landscape of India)to the Union Government Of India. Every nations expenses like salaries of government servants , office equipments, instruments provided to govt. offices depend entirely on the nations taxpayers. The right to information is a fundamental right. In 1976, in the Raj Narain vs the State of Uttar Pradesh case, the Supreme Court ruled that Right to information will be treated as a fundamental right under article 19 (1) of the Indian Constitution. THE RTI ACT 2005 is a big step towards making the citizens informed about the activities of the Government. Needless to say that doing proper use of the RTI Act 2005 by the people will speed up development and bring transparency in the administration. Therefore please provide me the following information under section 3 0f the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES/ DRI OFFICES /ALL NACIN ZTI OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA on my mailid patilmanojpm12@gmail.com which is required by me in the larger public interest. If the said information is not available

with you my application may be forwarded to the respective CPIO under section6(3)0f RTI Act 2005 providing the information on my mailidpatilmanojpm12@gmail.com (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE(E) NAME & PLACE OF THE DIVISION OF CENTAL EXCISE & CGST OR NAME & PLACE OF THE CIRCLE UNDER CGST/CUSTOMS AUDIT OR NAME & PLACE OF THE DIVISION / AIRPORT /ICD/CFS UNDER CUSTOMS WHICHEVER IS APPLICABLE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR AUDIT PARTY UNDER CGST/CUSTOMS AUDIT OR /PORT/FIELD FORMATION UNDER CUSTOMS DIVISION WHICHEVER IS APPLICABLE (G ) PLEASE PROVIDE ME A COPY OF HINDI TIMAAHEE REPORT (QUARTERLY REPORT ) FOR THE QUARTER ENDING MARCH 2024 IN COMPLIANCE WITH SECTION 3(3) OF OFFICIAL LANGUAGES ACT,1963 BY WHICH IT IS MADE COMPULSORY BY MINISTRY OF HOME AFFAIRS NEW DELHI . Please provide me the information for point (G) separately for offices mentioned at (A), (B), (C), (D) (E) & (F) on my mail id patilmanojpm12@gmail.com ( HINDI TIMAAHEE REPORT (QUARTERLY REPORT ) FOR THE QUARTER ENDING MARCH 2024 sent from office (F) to office ( E) , from office (E) to office ( D) , from office (D) to office ( C ) & from office (C),(B) & (A) to CBIC NEW DELHI / MHA ) on my mail id patilmanojpm12@gmail.com

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केंद्र सरकार के मंत्रालयों/विभागों/संबंध एवं अधीनस्थ कार्यालयों/सार्वजनिक क्षेत्र के उपक्रमों/स्वायत्त निकायों  
आदि में राजभाषा हिंदी के प्रगामी प्रयोग से संबंधित तिमाही प्रगति रिपोर्ट

.....को समाप्त तिमाही

**भाग - I (प्रत्येक तिमाही की समाप्ति पर भरा जाए)**

कार्यालय का नाम और पूरा पता \_\_\_\_\_

संबंधित राजभाषा अधिकारी का फोन नं. एस.टी.डी कोड \_\_\_\_\_ फोन नं. \_\_\_\_\_ ई-मेल \_\_\_\_\_

**1. राजभाषा अधिनियम, 1963 की धारा 3(3) के अंतर्गत जारी कागजात**

- (क) जारी कागजात की कुल संख्या \_\_\_\_\_
- (ख) द्विभाषी रूप में जारी कागजात की संख्या \_\_\_\_\_
- (ग) केवल अंग्रेजी में जारी किये गए कागजात \_\_\_\_\_
- (घ) केवल हिंदी में जारी किये गए कागजात \_\_\_\_\_

**2. हिंदी में प्राप्त पत्र (राजभाषा नियम 5)**

- (क) हिंदी में प्राप्त पत्रों की कुल संख्या \_\_\_\_\_
- (ख) इनमें से कितनों के उत्तर हिंदी में दिए गए \_\_\_\_\_
- (ग) इनमें से कितनों के उत्तर अंग्रेजी में दिए गए \_\_\_\_\_
- (घ) इनमें से कितनों के उत्तर दिए जाने अपेक्षित नहीं थे \_\_\_\_\_

**3. अंग्रेजी में प्राप्त पत्रों के उत्तर हिंदी में दिए जाने की स्थिति (केवल 'क' एवं 'ख' क्षेत्र में स्थित कार्यालयों के लिए)**

|             | अंग्रेजी में प्राप्त पत्रों की संख्या | इनमें से कितनों के उत्तर हिंदी में दिए गए | इनमें से कितनों के उत्तर अंग्रेजी में दिए गए | इनमें से कितनों के उत्तर अपेक्षित नहीं थे |
|-------------|---------------------------------------|-------------------------------------------|----------------------------------------------|-------------------------------------------|
|             | 1                                     | 2                                         | 3                                            | 4                                         |
| 'क' क्षेत्र |                                       |                                           |                                              |                                           |
| 'ख' क्षेत्र |                                       |                                           |                                              |                                           |

**4. भेजे गये मूल पत्रों का ब्यौरा**

|                | हिंदी में | अंग्रेजी में | भेजे गए पत्रों की कुल संख्या |
|----------------|-----------|--------------|------------------------------|
|                | 1         | 2            | 3                            |
| 'क' क्षेत्र को |           |              |                              |
| 'ख' क्षेत्र को |           |              |                              |
| 'ग' क्षेत्र को |           |              |                              |

**5. फाइलों/दस्तावेजों पर टिप्पण लेखन का ब्यौरा \***

हिंदी में लिखी गई टिप्पणियों के पृष्ठों की संख्या

अंग्रेजी में लिखी गई टिप्पणियों के पृष्ठों की संख्या

टिप्पणियों के पृष्ठों की कुल संख्या

\*हिंदी में टिप्पण-पृष्ठों की गणना करते समय आधे से कम लिखे हुए पृष्ठ को आधा पृष्ठ तथा आधे से अधिक लिखे हुए पृष्ठ को पूरा पृष्ठ समझा जाए ।

## 6. हिंदी कार्यशालाएं

| तिमाही के दौरान पूर्ण दिवसीय आयोजित कार्यशालाओं की संख्या | इनमें प्रशिक्षित कार्मिकों की कुल संख्या<br>अधिकारी                                      कर्मचारी |   |
|-----------------------------------------------------------|---------------------------------------------------------------------------------------------------|---|
| 1                                                         | 2                                                                                                 | 3 |
|                                                           |                                                                                                   |   |

नोट : कार्यालय के समस्त कार्मिकों को 2 वर्ष में कम से कम एक बार प्रशिक्षित किया जाना अपेक्षित है ।

## 7. राजभाषा कार्यान्वयन समिति की बैठक

- (क) राजभाषा कार्यान्वयन समिति की बैठक की तिथि .....
- (ख) अधीनस्थ कार्यालयों में गठित राजभाषा कार्यान्वयन समितियों की संख्या .....
- (ग) तिमाही में आयोजित बैठकों की संख्या .....
- (घ) बैठकों से संबंधित कार्यसूची और कार्यवृत्त क्या हिंदी में जारी किए गए ? हां/नहीं

**8. हिंदी सलाहकार समिति की बैठक के आयोजन की तिथि**

(केवल मंत्रालयों/विभागों के लिए)

9. तिमाही में किए गए उल्लेखनीय कार्य/उपलब्धियों का संक्षिप्त विवरण (अधिकतम 250 कैरेक्टर)

|  |
|--|
|  |
|--|

10. उल्लिखित आँकड़ों की सत्यता के संबंध में प्रमाण-पत्र संलग्न है।

मंत्रालय/विभाग/संगठन की राजभाषा कार्यान्वयन समिति के अध्यक्ष का नाम \_\_\_\_\_

पदनाम -----

एसटीडी कोड सहित फोन नम्बर \_\_\_\_\_

फैक्स नम्बर -----

ई-मेल का पता \_\_\_\_\_

**नोट :** कोई भी कॉलम खाली न छोड़ा जाए और सूचना स्पष्ट रूप से दी जाए ।

प्रमाण-पत्र

कार्यालय कोड : .....

वित्तीय वर्ष : .....

“मैं यह प्रमाणित करता हूं कि संलग्न ..... को समाप्त तिमाही प्रगति रिपोर्ट(भाग-11) में दी गई सूचना उपलब्ध अभिलेखों के आधार पर बनाई गई है तथा मेरी जानकारी के अनुसार पूर्णतया सत्य है । मैं यह अच्छी तरह समझता हूं कि राजभाषा अधिनियम, 1963 एवं राजभाषा नियम, 1976 के उपबंधों में दिए गए निदेशों के समुचित अनुपालन की जिम्मेदारी अधोहस्ताक्षरी की है । यदि किसी स्टेज पर रिपोर्ट में भरे गए आंकड़े असत्य अथवा बढ़ा-चढ़ा कर दिखाए गए पाए जाते हैं तो इस कार्यालय को अगले 03 वर्षों के लिए राजभाषा पुरस्कार से वंचित कर दिया जाएगा तथा गलत सूचना देने के लिए कार्रवाई हेतु मामला मेरे नियंत्रक कार्यालय/मंत्रालय के संज्ञान में भी लाया जाएगा । ”

(मोहर सहित हस्ताक्षर)

मंत्रालय/विभाग/संगठन की राजभाषा कार्यान्वयन समिति के अध्यक्ष का नाम.....

पदनाम.....

कार्यालय का नाम.....

दूरभाष/फैक्स.....

ई-मेल का पता.....

तिथि :-

स्थान :-

नोट - उक्त हस्ताक्षरित प्रमाण-पत्र की पी.डी.एफ. सॉफ्टकापी तिमाही प्रगति रिपोर्ट के साथ अनिवार्य रूप से लोड की जाए अन्यथा आपकी रिपोर्ट अधूरी समझी जाएगी ।

## भाग - II

इसे केवल 31 मार्च को समाप्त तिमाही रिपोर्ट के भाग-I के साथ भरा जाए)

|        |                                                                                                                                                   |          |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------|----------|
| 1. (i) | क्या कार्यालय राजभाषा नियम, 1976 के नियम 10(4) (अर्थात् कार्यालय के कुल स्टाफ में से 80% को हिंदी का कार्यसाधक ज्ञान है) के अंतर्गत अधिसूचित है ? | हां/नहीं |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------|----------|

(ii) नियंत्रणाधीन कार्यालयों (यदि हों) की राजभाषा नियम, 1976 के नियम 10(4) के अंतर्गत अधिसूचना का विवरण: -

| कुल कार्यालयों की संख्या | अधिसूचित कार्यालयों की संख्या |
|--------------------------|-------------------------------|
| 1                        | 2                             |
|                          |                               |

### 2(i) अधिकारियों/कर्मचारियों को राजभाषा हिंदी का ज्ञान

|     |                                                              | अधिकारी   |                  | कर्मचारी  |                  | कुल संख्या |
|-----|--------------------------------------------------------------|-----------|------------------|-----------|------------------|------------|
|     |                                                              | 1         |                  | 2         |                  | 3          |
| (क) | अधिकारियों तथा कर्मचारियों की कुल संख्या                     |           |                  |           |                  |            |
| (ख) | उपर्युक्त (क) में से हिंदी का ज्ञान प्राप्त अधिकारी/कर्मचारी | कार्यसाधक | प्रवीणता प्राप्त | कार्यसाधक | प्रवीणता प्राप्त |            |
| (ग) | कितने कर्मों हिंदी भाषा का प्रशिक्षण ले रहे हैं ?            |           |                  |           |                  |            |
| (घ) | हिंदी में प्रशिक्षण के लिए शेष                               |           |                  |           |                  |            |

### 2(ii) हिंदी आशुलिपि/टंकण का ज्ञान

|     |                                 | कुल संख्या | हिंदी में प्रशिक्षित कर्मिकों की संख्या | प्रशिक्षितों में से कितने हिंदी में काम करते हैं । | प्रशिक्षण के लिए शेष |
|-----|---------------------------------|------------|-----------------------------------------|----------------------------------------------------|----------------------|
|     |                                 | 1          | 2                                       | 3                                                  | 4                    |
| (क) | आशुलिपिक                        |            |                                         |                                                    |                      |
| (ख) | टंकक/लिपिक/सहायक अनुभाग अधिकारी |            |                                         |                                                    |                      |
| (ग) | कर/पोस्टल सहायक आदि             |            |                                         |                                                    |                      |

### 2(iii) अनुवाद का ज्ञान

|     |                                                   | अधिकारी | कर्मचारी | कुल संख्या |
|-----|---------------------------------------------------|---------|----------|------------|
| (क) | कुल अधिकारी/कर्मचारी जो अनुवाद कार्य करते हैं ।   |         |          |            |
| (ख) | उक्त (क) में से अनुवाद संबंधी प्रशिक्षण प्राप्त । |         |          |            |
| (ग) | कितनों को प्रशिक्षण दिया जाना शेष है ।            |         |          |            |

### 3. कंप्यूटर पर हिंदी में काम करने के लिए प्रशिक्षण

| कुल अधिकारियों/कर्मचारियों की संख्या | कंप्यूटर पर हिंदी में प्रशिक्षितों की संख्या | कंप्यूटर पर हिंदी में काम करने वालों की संख्या |
|--------------------------------------|----------------------------------------------|------------------------------------------------|
| 1                                    | 2                                            | 3                                              |
|                                      |                                              |                                                |



#### 4. कंप्यूटर/लैपटाप से संबंधित विवरण

| कम्प्यूटर/लैपटाप की कुल संख्या | हिंदी सक्षम (enabled) कम्प्यूटर/लैपटाप की संख्या |
|--------------------------------|--------------------------------------------------|
| 1                              | 2                                                |
|                                |                                                  |
|                                |                                                  |

#### 5. कोड, मैनुअल, मानकीकृत प्रपत्र आदि

|                                                              | कुल संख्या | द्विभाषी |
|--------------------------------------------------------------|------------|----------|
|                                                              | 1          | 2        |
| (क) अधिनियम/नियम/कार्यालयीन कोड/मैनुअल/प्रक्रिया साहित्य आदि |            |          |
| (ख) मानकीकृत प्रपत्र                                         |            |          |

#### 6. राजभाषा नियम, 1976 के नियम 8(4) के अंतर्गत सम्पूर्ण कार्य हिंदी में करने हेतु कितने कर्मिकों को व्यक्तिशः आदेश जारी किए गए

#### 7. प्रशिक्षण कार्यक्रम (केवल प्रशिक्षण संस्थानों के लिए)

| प्रशिक्षण की अवधि (सभी प्रशिक्षण कार्यक्रमों की कुल अवधि) | प्रशिक्षण की अवधि (घंटों में) |                               |                                     |
|-----------------------------------------------------------|-------------------------------|-------------------------------|-------------------------------------|
|                                                           | हिंदी में दिए गए प्रशिक्षण    | अंग्रेजी में दिए गए प्रशिक्षण | मिली जुली भाषा में दिए गए प्रशिक्षण |
| 1                                                         | 2                             | 3                             | 4                                   |
|                                                           |                               |                               |                                     |

#### 8. वर्ष के दौरान किए गए राजभाषा से संबंधित निरीक्षण

- (क) (i) अनुभागों की कुल संख्या \_\_\_\_\_
- (ii) इनमें से निरीक्षित अनुभागों की संख्या \_\_\_\_\_
- (ख) (i) अधीनस्थ कार्यालयों इत्यादि (यदि कोई हो) की कुल संख्या \_\_\_\_\_
- (ii) इनमें से निरीक्षित कार्यालयों की संख्या \_\_\_\_\_

#### 9. पत्रिकाओं आदि का प्रकाशन

| कुल संख्या | हिंदी में | अंग्रेजी में |
|------------|-----------|--------------|
| 1          | 2         | 3            |
|            |           |              |

#### 10. हिंदी पुस्तकों की खरीद (सीडी, डीवीडी, डाक्यूमेंट्री तथा ई-बुक सहित)

- (i) वर्ष के दौरान पुस्तकों की खरीद पर कुल व्यय .....
- (ii) हिंदी की पुस्तकों की खरीद पर व्यय .....

#### 11. उप सचिव/समकक्ष एवं उनसे उच्च स्तर के अधिकारियों द्वारा हिंदी में कार्य

| अधिकारियों की कुल संख्या | हिंदी जानने वाले अधिकारियों की संख्या | कॉलम(2) में से हिंदी में कार्य करने वालों की संख्या |                        |                              |                              |                             |                     |
|--------------------------|---------------------------------------|-----------------------------------------------------|------------------------|------------------------------|------------------------------|-----------------------------|---------------------|
|                          |                                       | नहीं करते हैं                                       | 25 प्रतिशत तक करते हैं | 26 से 50 प्रतिशत तक करते हैं | 51 से 75 प्रतिशत तक करते हैं | 76 प्रतिशत से अधिक करते हैं | शत-प्रतिशत करते हैं |
| 1                        | 2                                     | 3                                                   | 4                      | 5                            | 6                            | 7                           | 8                   |
|                          |                                       |                                                     |                        |                              |                              |                             |                     |

**12. हिंदी जानने वाले(प्रवीणता या कार्यसाधक ज्ञान प्राप्त) उप सचिव/समकक्ष से नीचे के स्तर के कार्मिकों द्वारा हिंदी में कार्य**

| कार्मिकों की कुल संख्या | हिंदी जानने वाले कार्मिकों की संख्या | कॉलम(2) में से हिंदी में कार्य करने वालों की संख्या |                        |                              |                              |                             |                     |
|-------------------------|--------------------------------------|-----------------------------------------------------|------------------------|------------------------------|------------------------------|-----------------------------|---------------------|
|                         |                                      | नहीं करते हैं                                       | 25 प्रतिशत तक करते हैं | 26 से 50 प्रतिशत तक करते हैं | 51 से 75 प्रतिशत तक करते हैं | 76 प्रतिशत से अधिक करते हैं | शत-प्रतिशत करते हैं |
| 1                       | 2                                    | 3                                                   | 4                      | 5                            | 6                            | 7                           | 8                   |
|                         |                                      |                                                     |                        |                              |                              |                             |                     |

**13. हिंदी के पद**

| पदनाम | पदों की संख्या |       |
|-------|----------------|-------|
|       | स्वीकृत        | रिक्त |
| 1     | 2              | 3     |
|       |                |       |

**14. वेबसाइट** (संगत स्थान पर ✓ चिन्हित करें)

| वेबसाइट का पता | केवल अंग्रेजी में | आंशिक रूप से द्विभाषी | पूरी तरह से द्विभाषी |
|----------------|-------------------|-----------------------|----------------------|
| 1              | 2                 | 3                     | 4                    |
|                |                   |                       |                      |

**15. वर्ष के दौरान राजभाषा नीति के कार्यान्वयन से सम्बन्धित अन्य विशिष्ट उपलब्धियों का संक्षिप्त विवरण:-**

(क) हिंदी दिवस/ सप्ताह/पखवाड़ा/माह(कब से कब तक)

\_\_\_\_\_

(ख) हिंदी संगोष्ठी की तिथि और विषय

\_\_\_\_\_

(ग) उपर्युक्त (क) के अलावा हिंदी में अन्य आयोजन की तिथि और विषय (यदि कोई हो)

\_\_\_\_\_

**16. उल्लिखित आँकड़ों की सत्यता के संबंध में प्रमाण-पत्र संलग्न है ।**

मंत्रालय/विभाग/संगठन की विभागीय राजभाषा कार्यान्वयन समिति के अध्यक्ष का नाम -----

पदनाम -----

दूरभाष नम्बर -----

फैक्स नम्बर -----

ई-मेल का पता -----

**नोट :** कोई भी कॉलम खाली न छोड़ा जाए और सूचना स्पष्ट रूप से दी जाए ।

प्रमाण-पत्र

कार्यालय कोड : .....

वित्तीय वर्ष : .....

“मैं यह प्रमाणित करता हूं कि संलग्न ..... को समाप्त तिमाही प्रगति रिपोर्ट(भाग-11) में दी गई सूचना उपलब्ध अभिलेखों के आधार पर बनाई गई है तथा मेरी जानकारी के अनुसार पूर्णतया सत्य है । मैं यह अच्छी तरह समझता हूं कि राजभाषा अधिनियम, 1963 एवं राजभाषा नियम, 1976 के उपबंधों में दिए गए निदेशों के समुचित अनुपालन की जिम्मेदारी अधोहस्ताक्षरी की है । यदि किसी स्टेज पर रिपोर्ट में भरे गए आंकड़े असत्य अथवा बढ़ा-चढ़ा कर दिखाए गए पाए जाते हैं तो इस कार्यालय को अगले 03 वर्षों के लिए राजभाषा पुरस्कार से वंचित कर दिया जाएगा तथा गलत सूचना देने के लिए कार्रवाई हेतु मामला मेरे नियंत्रक कार्यालय/मंत्रालय के संज्ञान में भी लाया जाएगा । ”

(मोहर सहित हस्ताक्षर)

मंत्रालय/विभाग/संगठन की राजभाषा कार्यान्वयन समिति के अध्यक्ष का नाम.....

पदनाम.....

कार्यालय का नाम.....

दूरभाष/फैक्स.....

ई-मेल का पता.....

तिथि :-

स्थान :-

नोट - उक्त हस्ताक्षरित प्रमाण-पत्र की पी.डी.एफ. सॉफ्टकापी तिमाही प्रगति रिपोर्ट के साथ अनिवार्य रूप से लोड की जाए अन्यथा आपकी रिपोर्ट अधूरी समझी जाएगी ।



**मुख्य आयुक्त का कार्यालय**  
**Office of the Chief Commissioner**  
**सीमा शुल्क एवं केन्द्रीय कर, विशाखापट्टणम क्षेत्र**  
**Customs & Central Tax, Visakhapatnam Zone**  
**प्रथम तल, जीएसटी भवन, पत्तन क्षेत्र, विशाखापट्टणम - 530035**  
**1<sup>st</sup> Floor, GST Bhavan, Port Area, Visakhapatnam - 530035**



(P): 0891-2568837 (F) 0891-2561942

email : ccu-cexvzg@nic.in

//आर.टी.आई. मामला/**RTI MATTER**// //ई-आफिस ईमेल के जरिए/**Through E-office Email**//  
 सेवा में /To,  
 Shri Manoj Balkrishna Patil,  
 Bungalow Number 10, East Street Camp,  
 Next to Lashkar Police Quarters, Pune -411001  
 State- Maharashtra (Email: patilmanojpm12@gmail.com)  
 महोदय/ Sir

**विषय/Sub:** Information sought under RTI Act 2005- Application filed by  
 Shri Manoj Balkrishna Patil - Regarding

\*\*\*\*\*

Please refer to your online RTI application which was registered vide Reg. No. CECVZ/R/T/25/00164/2 dated 19.05.2025.

**2 .** In this regard, the point wise reply to your queries (pertaining to this office) are furnished hereunder:

**-Point (A) & (B):** Not Applicable

**-Point (C):** Office of the Chief Commissioner of Customs & Central Tax, Visakhapatnam Zone, GST Bhavan, Port Area, Visakhapatnam.

**-Point (D), (E) & (F):** Not Applicable

**-Point (G):** It is submitted that the Chief Commissioner's Office is not mandated to submit quarterly report on the progressive use of the Hindi, either to DGPM or Board. Commissionerates submit their report directly to the DGPM, New Delhi and copy of the same is forwarded to the Deputy Director, Regional Implementation Office, O.L. Department, Bangalore and the Chief Commissioner's Office.

As far as compliance of section 3(3) of the Official Language Act, 1963, is concerned, the same is being complied properly in this office.

**3 .** If you are not satisfied with this reply, you may file an appeal before the Appellate Authority within 30 days of receipt of this letter. The details of the Appellate Authority are furnished hereunder:

*Shri Kakarala Prasanth Kumar, Additional Commissioner,  
 Office of the Chief Commissioner of Customs & Central Tax,  
 GST Bhavan, Port Area, Visakhapatnam-530035.*

Signed by

Gosu Ramesh

Date: 27-05-2025 12:56:32

(गोसु रमेश / **GOSU RAMESH**)

उप आयुक्त / **Deputy Commissioner**  
 केन्द्रीय लोक सूचना अधिकारी/**CPIO**